

Compliance to Directives



Chapter on Compliance to DERC Directives

#6.1 - The Commission directs the Petitioner to make timely payment of bills to all the Generating Companies and Transmission Utilities. No Late Payment Surcharge shall be allowed as a pass through in the ARR on account of delayed payments.

Compliance:

Tata Power-DDL has been complying with the said directive and making timely payment of bills /dues to central & state generating stations and transmission utilities to the extent that they have been allowed by the Hon'ble Commission in its tariff orders to Tata Power-DDL.

#6.2 – The Petitioner shall directly deposit the amount of pension trust surcharge collected from the consumer as per the tariff schedule in the following bank account, of Pension trust:

1	A/C No.	10021675545
2	MICR No.	110002103
3	Bank	State Bank of India
4	IFSC Code	SBIN0004281
5	Name	DVB-ETBF-2002
6	Branch	Rajghat Power House, New Delhi - 110002

Compliance:

Tata Power-DDL is complying with the guideline issued by the Hon'ble Commission.

#6.3-The Commission directs the Pension Trust to intimate the total amount collected through Pension Trust surcharge on quarterly basis by 15th day of end of each quarter.

Compliance:

Tata Power-DDL is complying with the guideline issued by the Hon'ble Commission.

#6.4 - If the Petitioner purchases any expensive power to meet the demand during any time zone for which cheaper power has been regulated due to non-payment of dues, in such an eventuality, the cost of such expensive power purchases shall be restricted to the variable cost of regulated cheaper power to that extent at the time of true up.

Compliance:

Power supply to Tata Power-DDL has never been regulated by any Central & State Generating stations and Transmission utilities.

#6.5 - In case the power is regulated by DTL/Interstate Transmission Licensee due to non-payment of their dues, in such case the transmission charges borne by the Petitioner shall also not be allowed.

Compliance:

Power supply to Tata Power-DDL has never been regulated by any Central & State Generating stations and Transmission utilities.

#6.6- The Commission vide its letter No. F.17(47)/Engg./DERC/2009-10/CF No. 2147/2956 dated 21.10.2009 has directed the Petitioner to ensure availability of power supply for meeting the demand. The Petitioner shall ensure that the electricity which could not be served due to any reason what-so-ever, shall not exceed 1% of the total energy supplied in units (kWh) in any particular month except in the case of force-majeure events which are beyond the control of the Petitioner as per the provisions of above referred letter dated 21.10.2009.

Compliance:

The same is being complied and the energy which could not be served in FY 2019-20 was around 0.19 % of the total demand.

#6.7- It is directed that the Petitioner shall not accept payment from its consumers at its own collection centres/mobile vans in cash towards electricity bill exceeding Rs 4,000/- except from blind consumers and for court settlement cases or any other cases specifically permitted by the Commission. The limit for accepting payment through cash by the consumers at



designated scheduled commercial bank branches shall be Rs. 50,000/-. Violation of this directive shall attract penalty to the level of 10% of total Cash collection exceeding these limits.

Compliance:

Tata Power-DDL is complying with the said directive and has tied up with Scheduled Commercial bank - Yes Bank for accepting cash amount up to Rs. 50,000/- .

#6.8- The Commission directs the Petitioner to restrict the adjustment in units billed on account of delay in meter reading, raising of long duration provisional bills etc. to a maximum of 1% of total units billed.

Compliance:

Tata Power-DDL has adhered to the said guideline issued by the Hon'ble Commission and restricted the adjustment in units billed on account of delay in meter reading, raising of long duration provisional bills etc. to less than 1% of total units billed for FY 2019-20.

#6.9 - The Commission directs the Petitioner to survey the electricity connections of hoardings and display at malls and multiplexes and ensure the billing in the category of advertisements/hoarding category and to submit an annual compliance report by 30th April of the next year.

Compliance:

The Hon'ble Commission vide letter dated 15th May 2018 has directed the DISCOMs not to survey the electricity connections of hoardings and display at malls and multiplexes.

#6.10 - The Commission further directs the Petitioner:

- a. To provide the information to the consumer through SMS on various items such as scheduled power outages, unscheduled power outages, Bill Amount, Due date and Maximum Demand during the month, etc. as directed by the Commission from time to time.



Compliance:

Tata Power-DDL is complying with the directive as well as directions issued vide letter dated 30th May 2018. Accordingly, Tata Power-DDL has submitted the said information for Q1 of FY 19-20 vide our letter dated 12th July 2019, for Q2 of FY 19-20 vide our letter dated 25th Oct 2019, for Q3 of FY 19-20 vide our letter dated 21st Jan 2020 and for Q4 of FY 19-20 vide our letter dated 17th Apr 2020.

b. To maintain toll free number for registration of electricity grievances and to submit the quarterly report.

Compliance:

Tata Power-DDL is complying with the directive as well as directions issued vide letter dated 30th May 2018. Accordingly, Tata Power-DDL has submitted the said information for Q1 of FY 19-20 vide our letter dated 25th July 2019, for Q2 of FY 19-20 vide our letter dated 25th Oct 2019, for Q3 of FY 19-20 vide our letter dated 20th Jan 2020 and for Q4 of FY 19-20 vide our letter dated 24th Apr 2020.

c. To conduct a safety audit and submit a compliance report within three months of the Tariff Order;

Compliance:

Tata Power-DDL has already complied with the guideline issued by the Hon'ble Commission. Tata Power-DDL has submitted the said report for FY 2019-20 on 29th Oct 2020.

d. To carry out preventive maintenance as per schedule;

Compliance:

The preventive and condition based maintenance is being carried out as per defined Annual Maintenance Plan & Monthly maintenance schedule.



e. To submit the information in respect of Form 2.1 (a) as per revised format issued by the Commission to the utilities on monthly basis latest by 21st day of the following month;

Compliance:

Tata Power-DDL has already submitted the Form 2.1 (a) as per the revised format upto the month of Sep 2020 vide letter dated 21st Oct 2020.

f. To submit the annual energy audit report in respect of their network at HT level and above.

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission. The report for FY 2019-20 has been submitted on 30th June 2020.

g. To submit the Auditor's certificate in respect of Form 2.1(a) on quarterly basis within the next quarter;

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission.

h. To submit the details of network capacity as per the particulars specified for determination of O&M expenses on quarterly basis by the end of next month;

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission and submitted the said information.



i. To incorporate the following information in the annual audited financial statements:-

- i. Category-wise Revenue billed and collected,
- ii. Category-wise breakup of regulatory and pension trust surcharge billed and collected,
- iii. Category-wise PPAC billed and collected,
- iv. Category- wise Electricity Duty billed and collected,
- v. Category-wise subsidy passed on to the consumers during the financial year, if any,
- vi. Category-wise details of the surcharge billed on account of ToD,
- vii. Category-wise details of the rebate given on account of ToD,
- viii. Street light incentive and material charges for street light maintenance,
- ix. Direct expenses of other business, x. Revenue billed on account of Own Consumption,
- xi. Revenue collected on account of enforcement/theft cases,

Compliance:

Tata Power-DDL is adhering to the guideline issued by the Hon'ble Commission.

j. To submit annual auditor certificate in respect of power purchase details of the previous year by 30th July of the next financial year. The power purchase invoices received upto April month of the next financial year but pertaining to the previous year only will be considered towards power purchase cost of the said financial year;

Compliance:

Tata Power-DDL is adhering to the guideline issued by the Hon'ble Commission and the same for FY 2019-20 was submitted vide our letter dated 30th July 2020.

k. To submit the reconciliation statement in respect of power purchase cost/Transmission cost on a quarterly basis with respective Generation/ Transmission companies;



Compliance:

Tata Power-DDL is adhering to the guideline issued by the Hon'ble Commission and submitting the quarterly compliance reports. The said report for Q1 of FY 19-20 vide our letter dated 9th Oct 2019 and Q2 of FY 19-20 vide our letter dated 13th Jan 2020, for Q3 of FY 19-20 vide our letter dated 16th Mar 2020 and for Q4 of FY 19-20 vide our e-mail dated 27th July 2020.

l. To submit the status and validity of power purchase agreements on quarterly basis within 15 days of end of each quarter;

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission and submitted the said information for Q1 and Q2 of FY 19-20 vide our letter dated 3rd Oct 2019, for Q3 of FY 19-20 vide our letter dated 14th Jan 2020 and for Q4 of FY 19-20 vide our e-mail dated 12th April 2020.

m. To strictly adhere to the guidelines on short-term power purchase/sale of power issued by the Commission from time to time and to take necessary steps to restrict the cost of power procured through short term contracts, except trading through Power Exchange & IDT, at Rs.5/kWh. In case the cost of power proposed to be procured exceeds the above ceiling limit, this may be brought to the notice of the Commission within 24 hours detailing the reasons or exceptional circumstances under which this has been done. In the absence of proper justification towards short term power purchase at a rate higher than the above ceiling rate (of Rs.5/kWh), the Commission reserves the right to restrict allowance of impact of such purchase on total short term power purchase not exceeding 10 Paisa/kWh during the financial year.

Compliance:

The same is being complied with. In case of the cost of power exceeding the ceiling limit, Hon'ble Commission is duly being informed of the same.

with you



n. To raise the bills for their own consumption of all their installations including offices at zero tariff to the extent of the normative self-consumption approved by the Commission and exceeding the normative limit of self-consumption at Non-Domestic tariff for actual consumption recorded every month.

Compliance:

The same is being complied with as per the guideline issued by the Hon'ble Commission.

o. To submit the quarterly progress reports for the capital expenditure schemes being implemented within 15 days of the end of each quarter.

Compliance:

Tata Power-DDL is adhering to the guidelines and submitting the report within 30 days of end of each quarter in line with Hon'ble Commission's letter dated 05th Nov 2015.

p. To submit the actual details of capitalization for each quarter for the year within one month of the end of the quarter for consideration of the Commission. All information regarding capitalization of assets shall be furnished in the formats prescribed by the Commission, along with the requisite statutory clearances/certificates of the appropriate authority/ Electrical Inspector, etc. as applicable.

Compliance:

Tata Power-DDL is complying with the guidelines by submitting details of capitalization on quarterly basis, however, a request was made vide our letter dated 19th Sep 2017 to the Hon'ble Commission to allow us a time span of 60 days after end of quarter, to submit the quarterly capitalization report.

q. To submit the status of installation of smart meters on quarterly basis within 15 days of end of each quarter.

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission and submitted the said information for Q1 and Q2 of FY 19-20 vide our letter dated 3rd Oct 2019, for Q3 of FY 19-20 vide our letter dated 3rd Jan 2020 and for Q4 of FY 19-20 vide our e-mail dated 3rd April 2020.

r. To submit the status of compliance of Renewal Purchase Obligation (RPO) on quarterly basis within 15 days of end of each quarter.

Compliance:

Tata Power-DDL has complied with the guideline issued by the Hon'ble Commission and submitted the said information for Q1 of FY 19-20 vide our letter dated 16th Aug 2019, Q2 of FY 19-20 vide our letter dated 14th Oct 2019, for Q3 of FY 19-20 vide our letter dated 13th Jan 2020 and for Q4 of FY 19-20 vide our e-mail dated 15th April 2020.

#6.11 - Save and except the penalty as specifically provided in these directives, in all other cases, the punishment for non-compliance of directions of the Commission shall be dealt as per the Section 142 of the Electricity Act, 2003.

Compliance:

Tata Power-DDL shall be adhering to the guideline issued by the Hon'ble Commission.

