

Tata Power-DDL's Learning Centre

The preferred Learning & Development Centre in the power sector

Tata Power-DDL's Learning Centre - Cenpeid was established by Tata Power Delhi Distribution Limited in the year 2005 to cater to the training needs of its workforce. Besides its own workforce, the centre now also caters to the learning and development needs of power sector professional from national and international utilities. Over the years, Cenpeid has established itself as a leading learning and development centre for the power distribution sector in the country.



HR and L&D Vision Aligned with Organisational Vision 2022



Customer satisfaction



Single Digit
AT&C Loss (7%)



Smarter
Discom



Accidents



Among
Top 10



PCMM
Level 4



Employee
Productivity



Providing World Class
L&D
Opportunities to
Employees



IT Enabled
HR Processes



Partnering in
BD Growth



Employee
Engagement



100% Employee
Development



Capability Building
of Power Sector



Community
Development

MISSION

- Design and deliver high quality and targeted technical trainings to familiarise utility personnel with technical systems, equipment & processes, and advanced technology in power distribution.
- Design and deliver high quality and targeted behavioral & leadership development programs to enhance supervisory and management capabilities and capacity.
- Develop a pool of competent faculties – internal & external – to address the training & developing needs.
- Build & sustain a learning culture in the organisation, and to create an infrastructure needed for the same.



DOMAIN EXPERTISE

Training imparted in various areas / domains

Management Training

- Leadership Development Programmes
- Behavioural / Attitudinal / Motivational Training
- Communication, Team Work, Interpersonal Effectiveness
- Quality, Problem Solving, Innovation & Creativity

Technical & Safety Training

- Various distribution equipment
- Operations & Maintenance

Hands-on Trainings

- For Technicians and Linemen for Operation & Maintenance Services
- Transformer Workshop
- Meter Diagnostic Lab
- Protection & Testing Lab
- RMU Workshop
- Solar Plant
- AMR Diagnostic & Analysis Centre
- GIS Development & Analysis Centre
- Fault Location Vans

Futuristic & Emerging Technologies

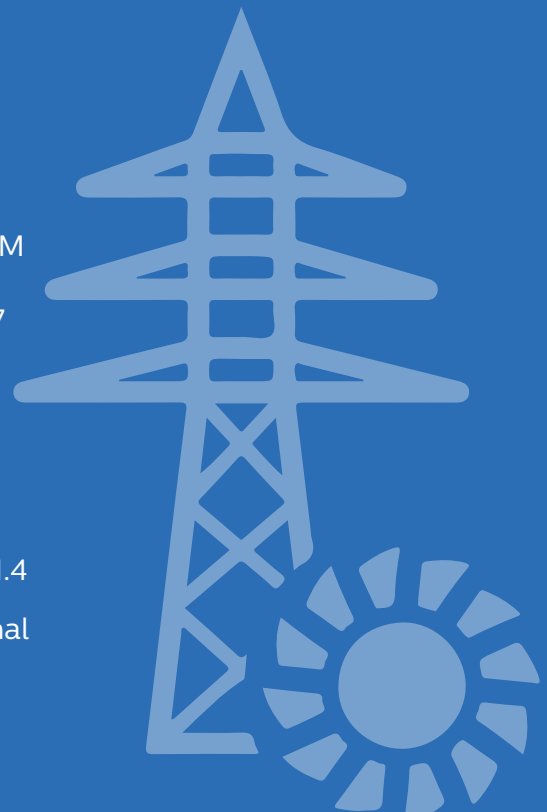
ADMS, Smart Metering, Renewable & Solar, Advanced subjects like SCADA, GIS, AMRI

TRAINING METHODS

- Customised Need Based Programs
- Classroom
- Hands-on trainings
- Role plays
- Case study
- Interactive discussions
- Demo & Field visits
- Workshops
- Video conferencing

ACHIEVEMENTS

- Won the CII National HR Circle Competition for Performance Management, Training & Development in 2017 and for Management of Change & Excellence in HRM in 2018
- Winner of BW Business World HR Excellence Award 2017 for Excellence in Learning & Development
- BML Munjal Awards 2017 & 2018 - Certificate of Appreciation on attaining Expert Panel evaluation milestone for commitment in L&D
- Won the ISTD National Award in the Competition on Innovative Training Practices in 2014
- In the past few years, Learning Center has covered over 1.4 lakh + man-days of training for both Internal as well as External participants from various National & International Utilities



FACULTY

At TATA Power-DDL, our faculty members come from accomplished backgrounds with elite specialisations and have helped shape conventional utilities into smarter discoms.

The highly qualified and experienced faculty, which includes outstanding technical specialists and researchers from power distribution and business sectors is our greatest asset. In order to keep our faculty members updated with the latest technological advancements and breakthroughs, we promote continuous refinement of the faculty through various faculty development programmes.

Here at Tata Power DDL, we ensure the impartation of real and practical knowledge of the smart power distribution process and other perspectives. Interactions with our distinguished senior leaders allow other utilities to benefit from our experience, skill and knowledge.

Experienced elites are encouraged to participate in national and international technical forums and their knowledge bank act as an excellent source for the 'best faculty practices'. Faculty members are also sent to attend world-class sessions based on themes such as "Train the Trainer" concept that helps them learn about effective training methodologies. This in turn enhances their effective knowledge sharing paradigm and helps them bring out the best in themselves so that they can serve others seamlessly.



Tata Power-DDL Learning Centre Utilities Participation

States

- Andhra Pradesh
- Arunachal Pradesh
- Assam
- Bihar
- Chhattisgarh
- Goa
- Gujarat
- Haryana
- Himachal Pradesh
- Jharkhand
- Karnataka
- Kerala
- Madhya Pradesh
- Maharashtra
- Manipur
- Meghalaya
- Mizoram
- Nagaland
- Orissa
- Punjab
- Rajasthan
- Shillong
- Tamil Nadu
- Telangana
- Tripura
- Uttar Pradesh
- Uttarakhand
- West Bengal

International Delegates

- DABS - Afghanistan
- NEDCO - Ghana
- Bhutan
- Bangladesh
- Myanmar
- Nigeria
- Sri Lanka
- Ecuador
- Ethiopia
- Gambia & Guyana
- Kenya
- Kyrgyzstan
- Rwanda
- Tanzania
- Uganda
- Zambia
- Nepal
- Uzbekistan
- Tajikistan

Other Assignments

- NESCL - Subsidiary of NTPC
- National Power Training Institute (NPTI)
- PEC University of Technology - Chandigarh
- Power Finance Corporation – 30 IPDS Programs for 27 Utilities of 21 States
- National Smart Grid Mission – USAID - PACE-D
- Power Grid Corporation of India Limited
- World Bank sponsored Program for Delegates from Central Eastern Asian Countries
- National HR Summit '19
- Skill Enhancement Programs for Polytechnic Students in Power Sector
- Confederation of Indian Industry (CII) Training Programs
- Three International Study Tour Programs conducted in US and Europe

Infrastructure

Campus

The sprawling campus is located in North Delhi's Rohini. The campus has 8 classrooms, 3 centrally air-conditioned auditoriums, video conferencing rooms, computer lab equipped with latest teaching facilities – computers, LCD projectors, white boards, etc.

Faculty

The L&D faculties are subject matter experts in their domain with over 10 to 15 years of experience.

In-House Dining Facility

In-house dining facility for trainees & guests.

Trainee Hostel & Guest House

The infrastructure includes air-conditioned and fully furnished hostel rooms and guest house to accommodate up to 100 students/guests of residential training batches.

Library

The campus has a library with hundreds of books on varied subjects and modern teaching aids.

Recreational Facilities

The campus has recreation rooms, gymnasium, 2 badminton courts & 1 basketball and volleyball court.



TATA POWER-DDL

TATA POWER DELHI DISTRIBUTION LIMITED

A Tata Power and Delhi Government Joint Venture

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