



TATAPOWER-DDL

Tata Power Delhi Distribution Limited

Corporate Social Responsibility

ANNUAL REPORT 2017-18

Contents

Message from CEO & MD	2
Company's Profile	3
Tata Legacy of Community Development.....	6
Tata Power-DDL Policies	7
Legacy of Corporate Social Responsibility	8
Unnati.....	13
Ujjwal.....	19
Sanjeevani	23
Club Enerji.....	28
Volunteering Program.....	30
Leveraging Technology in Social Initiatives	31
Viklang Margdarshan Kendra.....	32
Stakeholder Engagement	33
Certifications & Affiliations – Endeavoring for Excellence.....	34
Tata Power-DDL's CSR in Media	35
Stakeholder Speak.....	37
Shining Stories	41
Awards and Recognitions	43

Message from CEO & MD

Tata Power Delhi Distribution Limited (Tata Power-DDL) is a power distribution utility operating in the North and North West parts of Delhi. Incorporated in 2002 as a joint venture of Tata Power (51%) and Government of National Capital Territory of Delhi (49%), Tata Power-DDL has a registered consumer base of 1.6 million, serving a populace of 7 million.



Tata Power Delhi Distribution Limited carries the distinction of being the first success story of Power Sector reforms in India under the Public Private partnership. It has always been a frontrunner in the adoption of latest technologies in the power distribution sector owing to its effective deployment of aggressive, systematic & stakeholder centric IT-OT and Smart Grid technologies. Tata Power-DDL is ISO 9001, ISO 14001, ISO 22301, ISO 27001, ISO 31000, SA 8000 and OHSAS 18001 compliant organization. It has implemented and integrated all these processes into one framework.

Tata Power-DDL has achieved several milestones in its journey so far and is already exploring new opportunities to replicate its rich experience of distribution reforms not only in India but across the Globe. In view of the changing external environment and Policy mandates at the Local and National Level and the aspirations of the organization to grow beyond the existing boundaries, Tata Power-DDL has revised its Mission and Vision which not only imbibes for its employees, a culture comprising of wellness, safety, security, learning and happiness but also focuses on the inclusive development of the society. The organization, in future, plans to focus on “Sustained Power and Service” by meeting world class benchmarks through process and innovation. Tata Power-DDL has recently released the first sustainability report highlighting the initiatives taken and their performance on the Economic, Environmental, Social, Societal, Strategic and Innovative fronts to make the organization and the sector more sustainable.

We, at Tata Power-DDL, believe that creating sustainable system is the key to becoming a benchmark and a trendsetter in the industry.

Praveer Sinha
CEO & Managing Director
Tata Power Delhi Distribution Limited

Company's Profile

Tata Power Delhi Distribution Limited [Tata Power-DDL] is a joint venture between Tata Power and the Government of NCT of Delhi with the majority stake being held by Tata Power Company (51%). Tata Power-DDL distributes electricity in North & North West parts of Delhi and serves a populace of 7 million. The company started operations on July 1, 2002 post the unbundling of the erstwhile Delhi Vidyut Board (DVB). With a registered consumer base of 1.6 million and a peak load of around 1791 MW (in FY2017), the company's operations span across an area of 510 sq kms.

Tata Power-DDL has been the frontrunner in implementing power distribution reforms in the capital city and is acknowledged for its consumer friendly practices. Since privatization, the Aggregate Technical & Commercial (AT&C) losses in Tata Power-DDL areas have shown a record decline. AT&C loss is a measure of overall efficiency of the distribution business which is the difference between units input into the system and the units for which the payment is collected. Today, AT&C losses stand at 8.59% which is an unprecedented reduction of around 84% from an opening loss level of 53% in July 2002.

On the power supply front too, Tata Power-DDL areas have shown remarkable improvement. The company has implemented high-tech automated systems for its entire distribution network. Systems such as, SCADA, Integrated Geographical Information System [GIS], Outage Management System [OMS], DMS and OTS are the cornerstone of the company's distribution automation project. To fight the menace of power theft, modern technologies like High Voltage Distribution (HVDS) System and LT Aerial Bunch Conductor have been adopted.

Tata Power-DDL has to its credit several firsts in Delhi: SCADA controlled Grid Stations, Automatic Meter Reading, GSM based Street Lighting system, SMS based Fault Management System etc. Tata Power-DDL's Smart Grid initiative with Automated Demand Response (ADR) is another first. To ensure complete transparency, Tata Power-DDL has also provided online information on billing and payment to all its 1.6 million consumers. Tata Power-DDL has also added solar generation as a part of its sustainable initiatives since 2008, and has installed fifteen (15) Solar Plants in its license area with a total generation capacity is 1.76 MW. Tata Power-DDL has also promoted Rooftop Solar Plants among its consumers through various path-breaking initiatives, and a total number of 236 Rooftop solar plants under net metering with cumulative capacity of 12.96 MW have been installed in Tata Power-DDL area of operations till the end of FY 2017-18. Tata Power-DDL has also been empaneled as "first Utility Channel Partner" with Ministry of New & Renewable Energy, Govt. of India and has also received the highest honor rating of SP IA as a "System Integration Grading for Solar PV projects". The company is now working on setting up a Smart Grid with the integration of Roof Top Solar, Energy Storage, E-charging of electric vehicles etc. in its network.

Tata Power-DDL is the first Indian utility to be a member of Global Intelligent Utility Network Coalition (GIUNC) that is a coalition of 14 power utilities worldwide and is working towards

accelerating the development of common standards, technology solutions and processes for intelligent networks.

Tata Power-DDL is the only utility in the Country to have been empanelled by the Power Finance Corporation, Govt. of India's nodal implementation agency for its Restructured Accelerated Power Development and Reforms Program (R-APDRP), as IT Consultant and SCADA Consultant. Tata Power-DDL is also empanelled with the Rural Electrification Corporation as System Consultant/IT and Energy Auditing and is currently providing consultancies to various National and International utilities on IT/ SCADA implementation e.g. Haryana, Uttar Pradesh etc. Tata Power-DDL has been assigned with consultancy service project with newly privatized utility in Nigeria.

Tata Power-DDL's change management experience, distributed leadership system, adoption of latest technology; robust competence development process and innovative & open work culture are the key strategic boosters that helped in building and sustaining competitive advantage in the changing business scenario.

Tata Power-DDL has created several milestones in its journey so far; it is now focused and committed to the road ahead and is exploring new opportunities to replicate its experience of distribution reforms both in India and abroad. It is leveraging its unique learning and skillsets solely and in collaboration with leading utilities and technology providers like GE, IBM, Honeywell, Enel, Silverspring, Omron, Raychem, 3M, Siemens etc. in the areas of communications & smart grid technology, change management, consumer service delivery and business process re-engineering. Tata Power-DDL have also collaborated with leading international and national Institutions like MIT, UCLA, Reyrson University, IIT Delhi, Punjab Engineering College, Delhi University, Netaji Subhas Institute of Technology etc. to carry out research activities in emerging technologies.

A journey that began a decade ago for empowering the consumers in Delhi now holds the potential to transform the distribution sector in India and similarly help utilities across the globe. Today, Tata Power-DDL is providing project management and consultancy services to the states of Haryana and Uttar Pradesh. It is also exploring opportunities in Chhattisgarh and Punjab. The company is providing a technical and management support to a Distribution Company in Nigeria and is looking for consultancy assignments in Kurdistan, Turkey and Iraq.

Tata Power-DDL is sensitive to the aspect of Climate Change and is committed to introduce energy efficient and greener technologies. As a part of the Tata Group, Tata Power-DDL carries forward the Group's ethos of giving back to society. In fact, 'Reaching out to communities Tata Power-DDL operates in' is an integral part of the company's mission statement. Tata Power-DDL has a dedicated Social Innovation Group that drives a wide array of Corporate Social Responsibility efforts of the company. Tata Power-DDL's CSR Policy rests on four main pillars – Employability, Entrepreneurship, Education and Employment.

Tata Power Delhi Distribution Limited has won several accolades for its pioneering efforts in transforming the power distribution scene in its licensed area both at the national and



international levels. It has been conferred with the 'National Award for Meritorious Performance' thrice by the Ministry of Power, Government of India for outstanding performance in power distribution. It has also won eight Asian Power Awards in a row and holds a rare distinction of becoming the first power distribution utility from India to have received the prestigious Edison Award twice, in the international category in 2008 Edison Award for Innovative Implementation of GIS and again in 2009 for Policy Advocacy.

Some of the other key recognitions include Best Performing Private Discom Award at Power Line Award, Platts Energy Award, ICC Award for most innovative Discom, Asian Power Awards, IPPAI Award 2013, International Palladium Balanced Scorecard Hall of Fame award, SAP Ace Award ; UPN, USA metering award. It is also the youngest company and the first power utility in India to receive the prestigious CII EXIM Award for 'strong Commitment to Excel'. It is ISO 9001, ISO 14001, ISO 22301, ISO 27001, ISO 31000, SA 8000 and OHSAS 18001 compliant organization. Tata Power-DDL has been recognized as second best in the "Best in Class – Energy, Oil and Gas Industry by the Great Places to Work, India.

Tata Legacy of Community Development

Working towards the betterment of the society in which we operate has always been central to our operating principles and is aptly highlighted in our CSR Policy. In fact, the parent group, i.e. the house of Tata's has been the pioneer in designing, developing and implementing various Social interventions and initiatives, not since the time CSR became popular and in vogue, but since when nobody knew or thought of it!!! Our CSR policy provides corroborate to this claim and aims at imbibing social alignment as a key component of all our business processes and strategy.

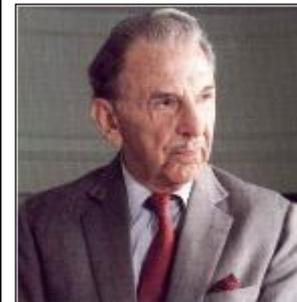


'In a free enterprise, the community is not just another stakeholder in business, but is in fact the very purpose of its Existence'.

~ Mr. Jamsetji N. Tata; (Founder, Tata Group)

In every city, town or village, large or small, there is always a need for improvement, for help, for relief, for leadership and for guidance. I suggest that the most significant contribution organized industry can make is by identifying itself with the life and problems of the people of the community to which it belongs and by applying its resources, skills and talents, to the extent that it can reasonably spare them to serve and help them.

~ Mr. J. R. D. Tata



The philosophy of corporate social responsibility as practiced by Tata Group is a legacy of its founders. The multitude of community initiatives the group has sown and fostered from its earliest days flows from this wellspring voluntary, as opposed to obligatory commitment.

~ Mr. Ratan N. Tata



TATA POWER-DDL

Tata Power-DDL Policies

VISION

To be the most trusted and admired provider of reliable, competitive and sustainable power and services using technology and innovative solutions and be the utility of choice for all stakeholders.



TATA POWER DELHI DISTRIBUTION LIMITED
(A Tata Power and Delhi Government Joint Venture)

MISSION

- Innovate to deliver world class services to the consumers
- Create benchmarks to become a global utility leader with energy efficient services and clean energy solutions
- Achieve excellence through safety, technology adoption, collaborations and teamwork
- Reach out and engage in community development programs and initiatives
- Empower employees, enrich creativity and enhance learning



TATA POWER DELHI DISTRIBUTION LIMITED
(A Tata Power and Delhi Government Joint Venture)

Climate Change Policy

TATA Power-DDL will play a leadership role in climate change by being knowledgeable, responsive and trustworthy and by adopting environment friendly technologies, business practices and innovation, while pursuing our growth aspirations and enhancement of shareholder value.

TATA Power-DDL will measure its carbon footprint and will strive to:

- Be the benchmark in our segment of industry on the carbon footprint of our operations
- Engage actively in climate change advocacy and the shaping of regulations for business
- Incorporate 'green' perspective in all key organisational processes

Praveer Sinha
CEO & MD
1st December, 2016

TATA POWER DELHI DISTRIBUTION LIMITED
(A Tata Power and Delhi Government Joint Venture)

Affirmative Action Policy

Social equality and justice are the basis of the Indian constitution and providing equal opportunity to all sections of the society, through creation of suitable employment opportunities, is one of the clear ways of bringing about an overall economic development of the society.

TATA Power-DDL's Affirmative Action

- TATA Power-DDL affirms the recognition that its competitiveness is inter-linked with well-being of all sections of the Indian society.
- TATA Power-DDL believes that equal opportunity in employment for all sections of the society is a component of its growth and competitiveness. It further believes that inclusiveness is a component of growth and development of the country.
- TATA Power-DDL affirms the recognition that diversity to reflect socially disadvantaged sections of the society (including Scheduled Caste & Scheduled Tribe communities in the workplace has a positive impact on business.
- TATA Power-DDL will neither practice nor support conscious discrimination in any form.
- TATA Power-DDL will promote positive discrimination in the employment of a applicants belonging to disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe communities, if such applicants possess competitive skills and job credential as made public.
- TATA Power-DDL's selection of the business partner is not based on any consideration other than normal business parameters. In case of retail business offers, TATA Power-DDL will select a business partner belonging to a socially disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe community.
- TATA Power-DDL will have a written policy statement on Affirmative Action (AA) at the workplace.
- TATA Power-DDL will have an employment policy that is in the public domain. It may place such policies and employment opportunities on its website to encourage application from disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe community.
- TATA Power-DDL will make efforts for upskilling and continual training of the employees from socially disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe community in order to enhance their capabilities and competitiveness.
- TATA Power-DDL will have a partnership program with educational institutions to support and aid students from disadvantaged sections of the society including Scheduled Caste & Scheduled Tribe community.

TATA Power-DDL will have a Cross Functional AA Committee with CEO & MD as the Chairman. The Committee will guide and review the AA initiatives, incorporate the Principles and provide strategic direction.

Praveer Sinha
CEO & MD
1st December, 2016

TATA POWER DELHI DISTRIBUTION LIMITED
(A Tata Power and Delhi Government Joint Venture)

Legacy of Corporate Social Responsibility

The philosophy of Corporate Social Responsibility as practiced by Tata Group is a legacy of its founders. The multitude of community initiatives the group has sown and fostered from its earliest days flows from this wellspring voluntary, as opposed to obligatory commitment. It is seen to stretch beyond the statutory obligation to comply with legislation and the companies voluntarily taking further steps to improve the quality of life for the local community and society.

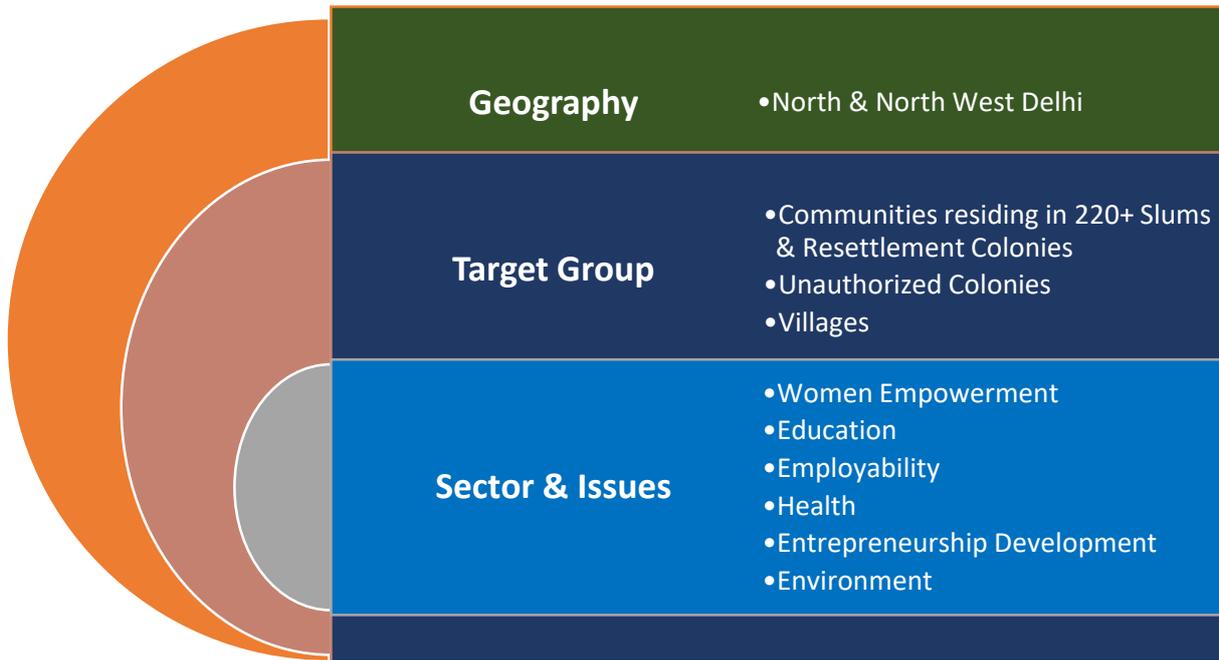
At Tata Power-DDL, rich heritage and unmatched legacy of Tata group for holistic development of underprivileged communities, societies & nation becomes the guiding force for adoption of community development initiatives. The community outreach programs, working on the lines of triple bottom line approach, aims to serve key communities in a systematic & planned way.

Target Communities

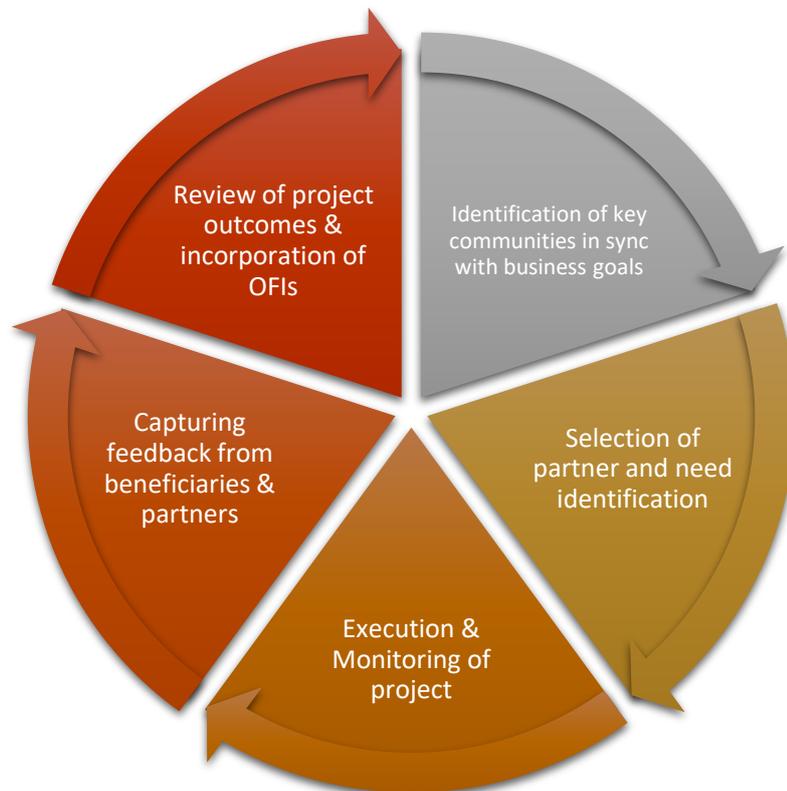
220+ JJ clusters and resettlement colonies, unauthorized colonies and villages falling in Tata Power DDL's area of operation and are of varied sizes with inhabitants ranging from a couple of hundreds to thousands. The residents are migrants who drifted from their native places to Delhi in search of a better living and employment opportunity. These inhabitants are from different communities, culture, ethnicity and creed.

Like every migratory community, the individuals residing in these clusters face a basic problem of Employment, Health, Hygiene, Education and Infrastructure. These clusters also have a very high representation of SC/ST communities that further emphasizes on the need for inducing various developmental initiatives there. Creating avenues for education, health services, skill generation programs and empowering communities in these clusters has been the primary objectives of community development at Tata Power-DDL.

Developing CSR Strategy



CSR Framework for Implementation



SAATHI

Tata Power-DDL branded its social initiatives under a common theme - “SAATHI” – a friend, a companion as an umbrella brand, inspired by our philosophy – “With You Non-Stop”

Tata Power-DDL SAATHI shall always be there to serve the community unconditionally, like a true friend, and work towards the betterment of society. Social initiatives have been classified under following pillars:



Includes initiatives for youth empowerment like: Women Literacy Centers, Vocational Training Centers, and Support to girl child etc.

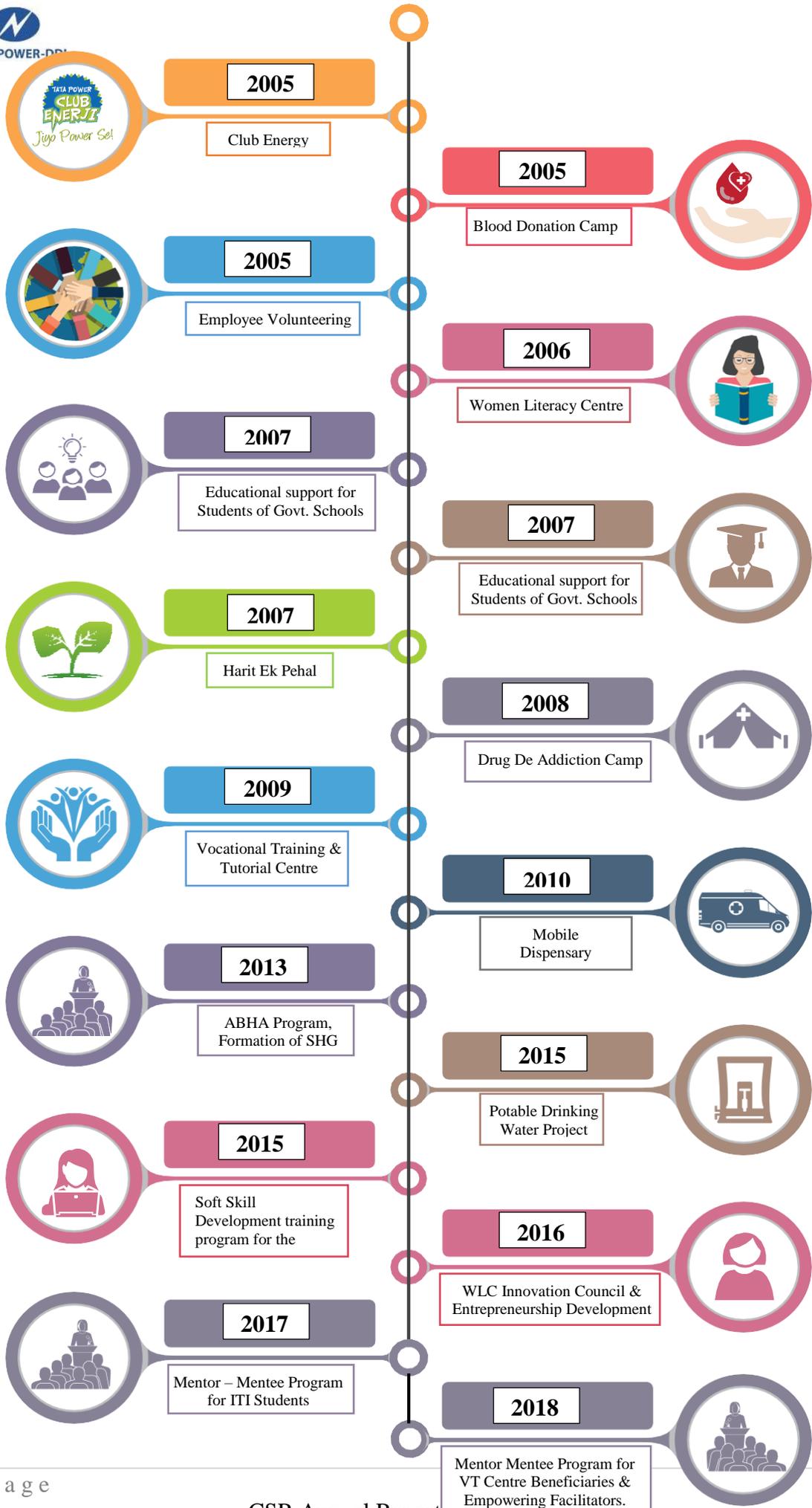
Includes initiatives for socio-economic upliftment of SC/ST in areas of education, employment, employability & entrepreneurship.



Initiatives to promote good health in marginalized communities by ensuring accessibility to qualified health services at their door-step through initiatives like Mobile Dispensary, Drug De-Addiction Camps

Designed to mitigate environmental risks by raising awareness amongst school students through mass sensitisation sessions on energy conservation, climate change etc.





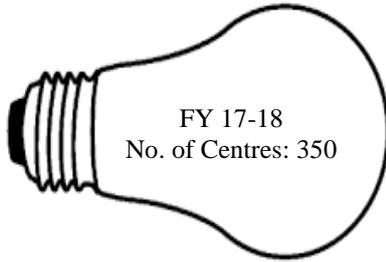


UNNATI

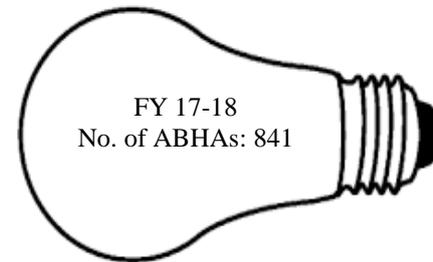
Youth Empowerment



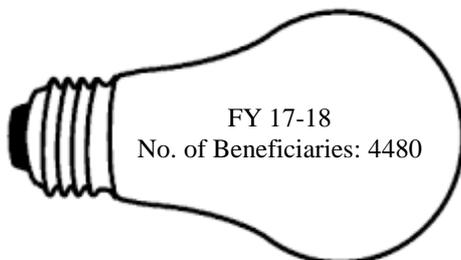
Women Literacy Centre



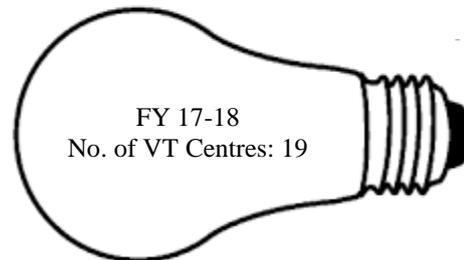
ABHA



Soft Skill Dev. Training program for Girls student



Vocational Training Centre & Tutorial Classes



“I measure the progress of a Community by the degree of progress which women have achieved.”

~Dr. B R Ambedkar



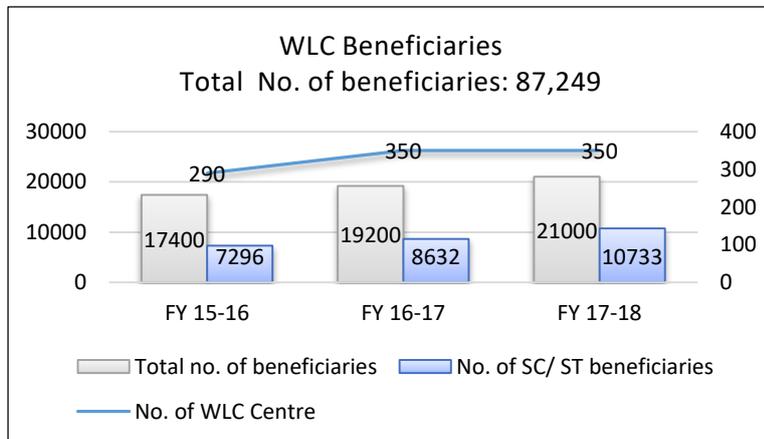
Women Literacy Centre

It is an established fact that literacy enhances a nation’s human capital. Education ensures the mental development enabling one to sustain themselves financially. The female populace residing in the JJ clusters of North and North-West Delhi are mostly illiterate and have never had the opportunity to enroll themselves in schools and colleges. Tata Power-DDL identified this concern as one of the intervention areas and ventured into Women Literacy Program in 2006-07 with two centers, through Computer Based Functional Literacy Program (CBFL) introduced by Tata Consultancy Services and today the program has grown to 350 Women Literacy Centers (WLC). Under this program, an educated woman from the same community is identified as an instructor and her house serves as the classroom. The timeline of the module is six months and classes of duration 1.5 to 2 hours each day, six days a week. This way each center imparts functional literacy to 60 women in year. We also provide Hindi newspaper and small library facility at each center to encourage and enhance their reading skills.



The beneficiaries become self-reliant in reading, writing and numeracy. They become aware of the causes of deprivation and move towards amelioration of their condition by participating in the process of development. The program has also led to improvement in their economic status and general wellbeing. This software enables them to read and write alphabets in Hindi and understand the numerical system through animated videos. The classes are generally conducted during the afternoons and evenings to coincide with the free hours of their household chores. Along with imparting functional literacy, these beneficiaries are also given awareness sessions on health issues, sanitation and safety.

The beneficiaries become self-reliant in reading, writing and numeracy. They become aware of the causes of deprivation and move towards amelioration of their condition by participating in the process of development. The program has also led to improvement in their economic status and general wellbeing. This software enables them to read and write alphabets in Hindi and understand the numerical system through animated videos. The classes are generally conducted during the afternoons and evenings to coincide with the free hours of their household chores. Along with imparting functional literacy, these beneficiaries are also given awareness sessions on health issues, sanitation and safety.



87249 women have been covered since the inception of the program and 21000 women have benefitted from the program in this FY 2017-18.



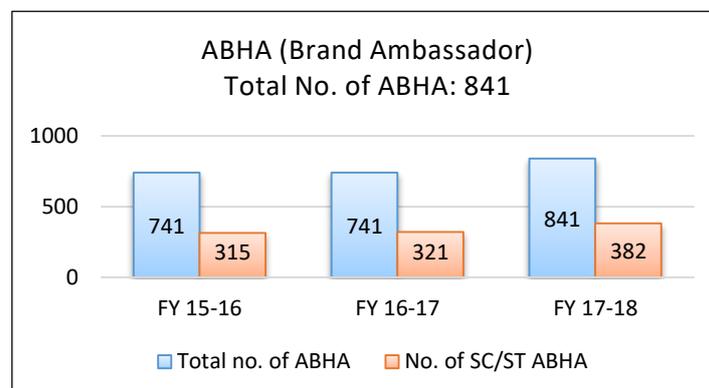
WLC Innovation Council

With a view towards holistic development of the society, WLC Innovation Council was set up to improve the lot of the community in a self-sustainable mode. A Council comprising of 20 WLC instructors from different districts along with SIG team members was established to identify areas of improvements based on the needs of the community. In addition to this, the Council also provides a platform to our WLC beneficiaries and their families to hone their cultural talent, showcased at various events conducted by SIG. Innovation Council endeavors to promote the interests of our communities and facilitate these interests through engagement and collaboration.



ABHA

Women Literacy Centres (WLC) served beneficiaries in obtaining functional literacy and taking on the role of acting as hubs for economic growth of these women. From here, they move on to become ABHAs (brand ambassadors) in their respective communities where they promote and sensitize communities about various CSR programs like vocational training, free health services through mobile dispensaries, drug de-addiction camps, scholarship program, etc. ABHAs assist the community in availing benefits of SIG initiatives and work as first consumer contact points regarding general queries of SIG. Currently 841 women are designated as ABHAs and working dedicatedly in the community. Monthly sessions are organized for regular monitoring and handholding of associated ABHAs.



Entrepreneurship development through Self Help Groups

The creation of self-help groups is encouraged at WLCs organizing them into income-generating groups. SHGs have their own bank accounts operating in their respective names ensuring transparency with regard to various transactions that take place within SHGs. Maintenance of account books and other records like the minute's book, attendance register, etc., is a norm in these self-help groups (SHGs).

It is essential to create doorstep access to micro- enterprises amongst seasoned SHGs. Keeping this objective in mind, specialized agencies have been identified to train women in various skill sets such as bangle making, chocolate making, soft toy making, jute work, handicrafts etc. These women are now earning in the range of Rs. 4000-Rs. 10000 per month. The training programs aim to empower women to startup their own entrepreneurial venture. Network linkages with various companies and factories have been established to market these products. Tata Power-DDL is working towards providing skill-based training to 292 SHGs on entrepreneurship development program of which 151 SHGs have been trained in FY 17-18.



Vocational Training Centers

Tata Power-DDL started vocational training cum educational centers for residents of JJ clusters in North & North-West Delhi. These vocational training centers provide a platform to youth enabling them to become employable and earn a living. Tata Power-DDL runs 19 such Centers and plans to develop more of them in order to impart requisite skills to unemployed youth and school drop-outs. These centers are centrally located within the communities to ensure ease of access to youth - especially women. These skill generation programs help train unemployed youth and school dropouts hailing from JJ clusters & resettlement colonies, in various vocations, enabling them to start their own ventures or obtain a gainful employment. Their contribution to family's income helps afford the basic amenities of life necessary to lead a happy and healthy life.

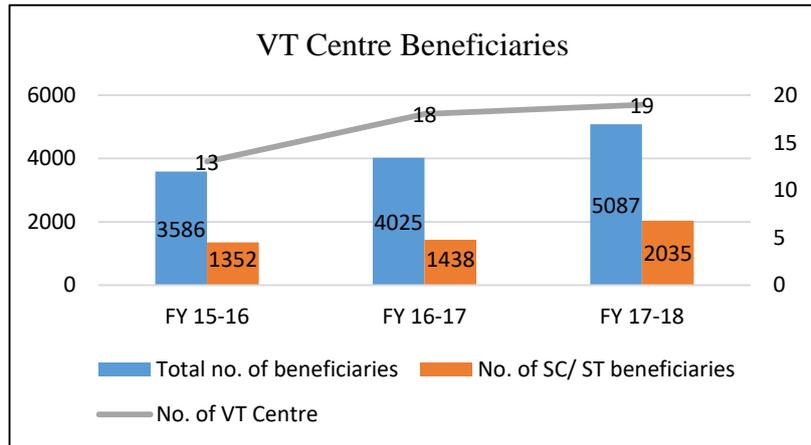




Our partner agencies carry out assessment surveys for the selection of courses ensuring the marketability & engagement of passed out beneficiaries. The beneficiaries are skilled in useful and practical vocations such as computers, training in electrician's skill set, stitching, tailoring, beautician practices, personality development and mobile repairing. Industry based short term courses of Retail Chain and Office

Assistant are also being offered at these centers, having high placement prospects.

Around 5000+ youth pursued various courses at our VT centers in the last Financial Year (2017-18). Till date, we have reached out to 15525 youth.

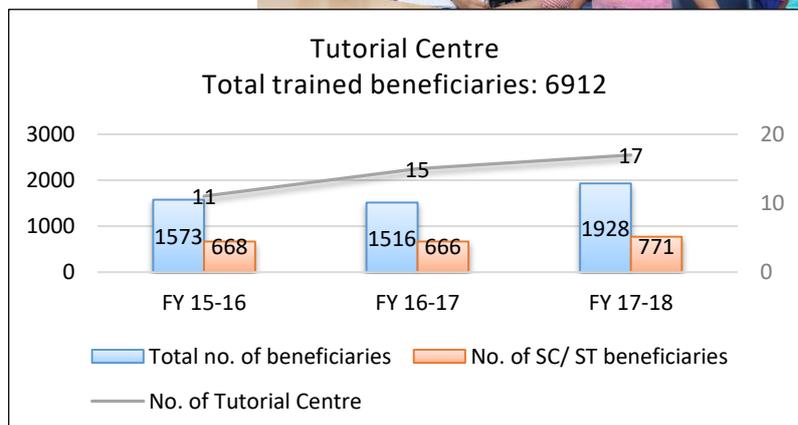


Tutorial Classes

The socio economic status of the families residing in our JJ clusters proves an obstacle on imparting quality education to their wards. Poor quality education, lack of infrastructure within schools and a disorganized evaluation system, all lead to loss of interest in studies adding to the dropout rate. After voluntarily dropping out of mainstream education system, these wards who are still in their teens, either get entrapped into anti-social activities or they start working in order to support their families. These teens are underpaid, and are vulnerable to various addictions. This aggravates the problem of child labor leading to exploitation at their work places.



The locations in which our vocational training centers are developed are fully equipped with all the provisions that enable us to run tutorial classes. These VT centers are located in the heart of their communities, making them easily accessible to children



(both school going and dropouts). The school going students from standard I-X receive free supplementary education.

In 2017-18, 1928 children enrolled in tutorial classes and 6912 beneficiaries have benefitted from these classes. Zero dropout rate has been achieved since inception of the program.



Soft Skill Dev. Training program for Girl students

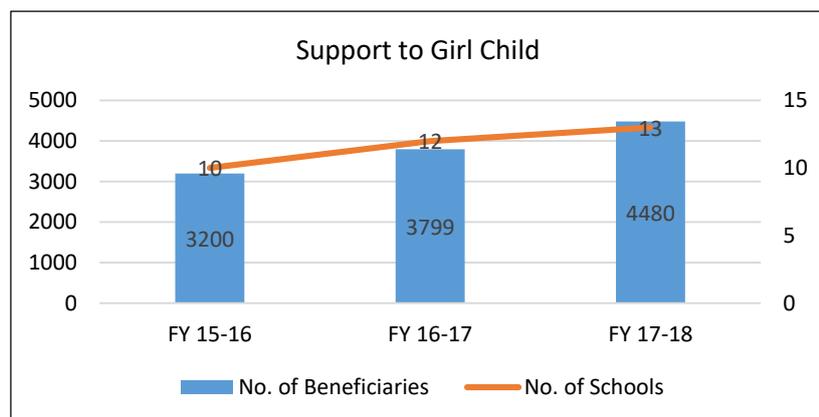
Lack of life skills, employability skills, and self-confidence become barriers in the progress and development of many girls hailing from underprivileged section of society. These skills



are necessary to help ease and acclimatize them into mainstream society. The reasons could be financial obstacles that may become an impediment for them to get into good schools. Tata Power-DDL identified this gap by providing life skills, soft skills and personality development trainings in schools for adolescent girls studying in XI & XII through a professional agency. Developing the foundation skill sets enables improved accessibility, increased inclusivity, and upward mobility. This program is very different from a typical

classroom structure. It follows the “learn by doing” methodology – each module is activity based and the students learn through discussions, debates, extempore, role plays, practice exercises, and games, through monthly session in schools by professional counselors. Career Counseling is given to class XII girls so that they can decide upon appropriate career options for themselves. The duration of each workshop is about 4 or 5 hours. The frequency of the workshops would be either twice a month or once a month depending on the school’s academic calendar.

In FY 17-18, the program reached out to 4480 girls from 13 schools, including 1 at Rajendra Prasad Sarvoday Vidyalaya, President’s Estate. 2000 girl students from the AA community studying in Classes-XI & XII from 13 Government schools are benefitted through the training program for Soft Skill, Personality Development, English Speaking, and general awareness like self-defense, hygiene through monthly sessions by professional counselors.



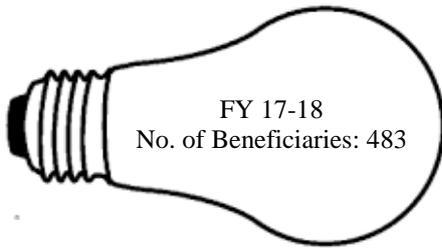


UJJWAL

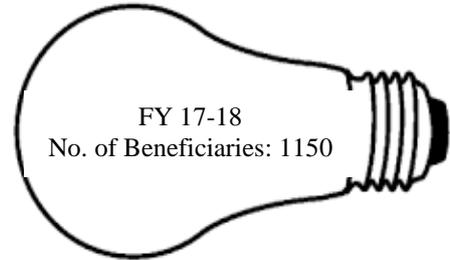
Encouragement Program



Educational support for students pursuing professional & other degree courses



Educational support for students for Govt. Schools



“If you want to reach to real peace in this world, we should start educating children.”
~ Mahatma Gandhi



Educational support for students for Govt. Schools

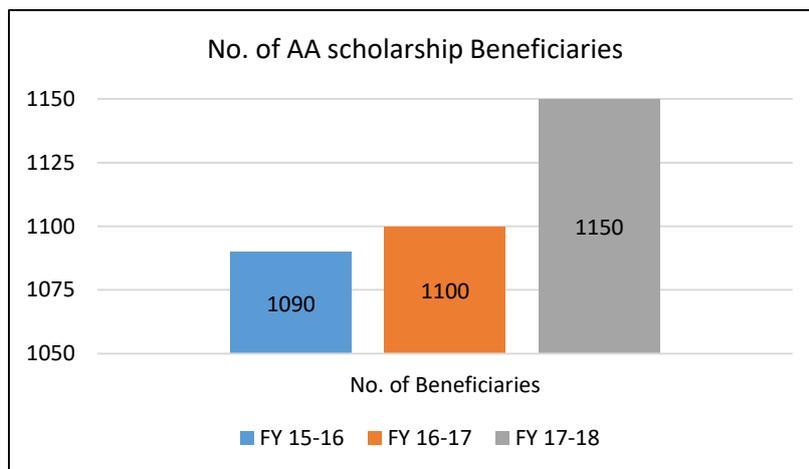
Our approach is to focus on the educational needs for the members of the SC/ST communities and provide them equal opportunity, so that they are able to compete with students who hail from privileged backgrounds. Education is one of the most important pillar out of the four pillars of the Affirmative Action program. One of our key initiatives in this field has been our support to SC/ST students every year from classes X, XI and XII. We support children from 48 government schools located in our licensed area of distribution. This initiative has successfully running since 2007 and to date approx. 5500 SC/ST students have benefitted.



In the past, scholarships were given to students on merit cum means basis but subsequent interactions highlighted the lack of access to resources, which inhibits the merit of SC/ST students. Hence, the criteria for selection has been modified to “economic need criteria”.

Under this school scholarship program, students are supported with reference books, school bags, and other stationery material. An annual and customized personality development, interpersonal skills, career counseling and competency testing of these students is held. The career-counseling program attached to government schools signaled that the dropout rate has declined among SC/ST students and it depicts an improvement in their academic performances.

In the year 2017-18, more than 6615 students were provided educational career counselling.



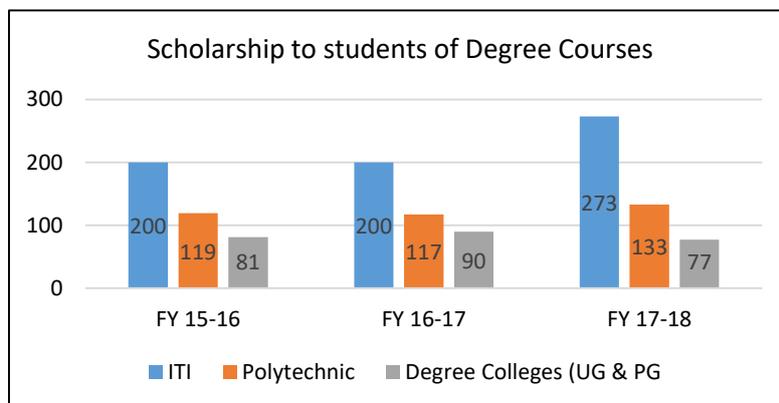
Employability

Tata Power-DDL aims to empower students from the SC/ST Community, make them employable, and ensure the sustained development of their families. Tata Power-DDL's efforts has been to support them with supplementary funds and give them access to skill training so that they can become employable in the competitive job market. The company offers financial support to the students for ITI, Diploma, Engineering and other Degree courses. The students are selected on receiving recommendations from the Principals of their respective institutions and on the economic need criteria basis. Tata Power-DDL offers internship to these students,



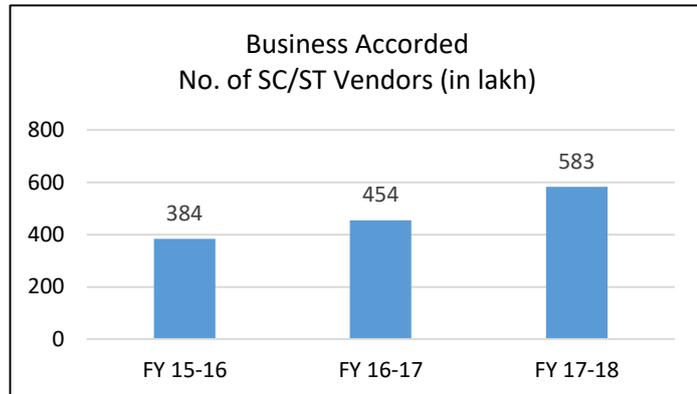
which gives them some practical exposure, by using its core competence in the electrical sector. The students who have passed out have found employment in good organizations through campus placements.

Tata Power-DDL has supported 2200+ students pursuing ITI, Diploma, Engineering and other Degree courses since 2007.



Entrepreneurship

Promoting SC/ST vendors: Quality and cost being equal, Tata Power-DDL gives preference to enterprise of SC/ST promoters for inclusion in its supply chain, provided such companies transparently and voluntarily share this information prior to bid participation. Complete waiver of Tender Fee, 50 % relaxation in security deposit, relaxation in bank guarantee and 25% relaxation in company turnover under qualifying requirement criteria in General Conditions of Contract (GCC). In FY18, business worth Rs. 5.83 crores was given to 10 SC/ST vendors.



Employment

While Recruitment: Preference is given to SC/ST candidates in campus recruitments by transparently lowering qualifying marks, without diluting merit (Positive Discrimination). For this purpose, it exercises the philosophy of “*skill vs. will*” wherein a candidate with lower skill, but higher will to learn is positively discriminated and taken into the organization. A relaxation of 5% is given to SC/ST students during entrance exam.



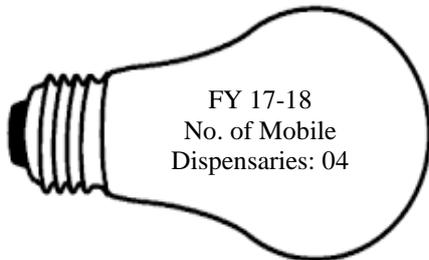


SANJEEVANI

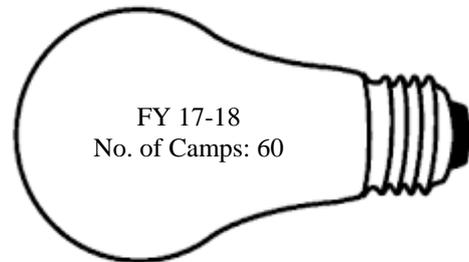
Better Health



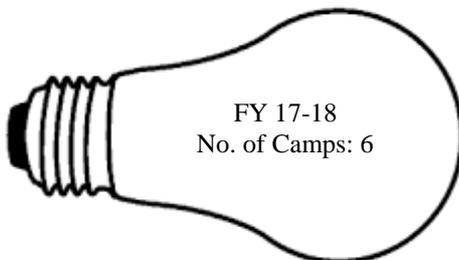
Mobile Dispensary



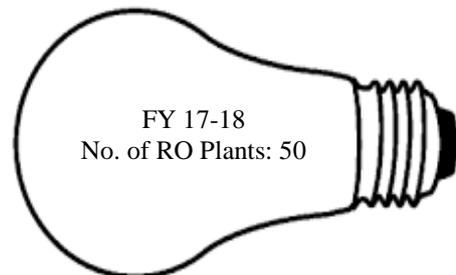
Drug De Addiction Camps



Blood Donation Camps



Potable Drinking Water Project (ATW Machine)



“Health is a state of complete physical, mental and social wellbeing and not merely the absence of disease.”

~WHO



Mobile Dispensary

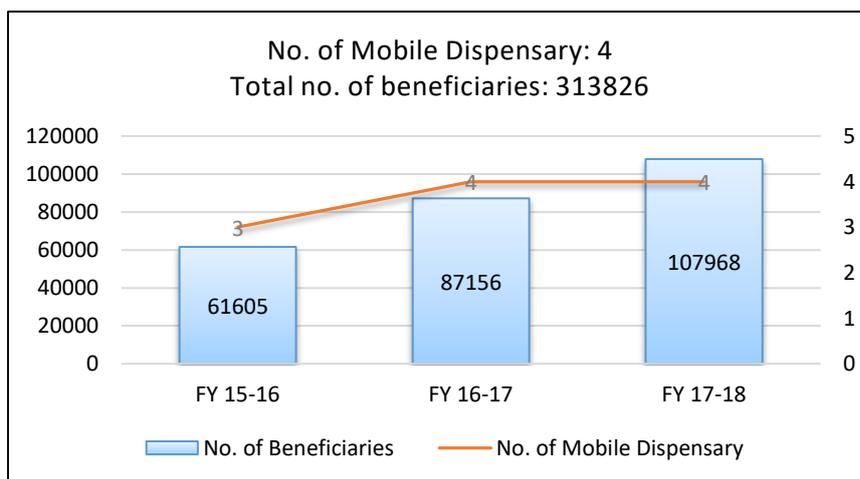
Unhygienic living conditions result in poor health indices of residents of Jhuggi Jhopri clusters & resettlement colony, unauthorized colonies and villages. Healthcare takes a backseat as people struggle to feed and clothe themselves with their meager earnings. This lack of basic amenities and inability to make ends meet, forces them to receive poor and low quality treatment, further aggravating the patient’s problem.

Tata Power-DDL has four mobile dispensary vans at their disposal, equipped with a doctor, a pharmacist, bed and medicines each of which are there to tend to the daily needs and health issues of the cluster citizens. These vans serve all of the 220+ JJ clusters by making daily visits to identified clusters on a weekly basis and covers 60 JJ clusters within a month.

Consumers paying their electricity bills regularly are provided free consultation along with medicines whereas individuals who are defaulters or do not have a metered connection benefit only free consultation. Through this initiative, we aim to encourage defaulters & unmetered consumers to become legitimate consumers of electricity.



In FY 2017-18, mobile dispensary vans reached out to 107968 beneficiaries. To date, 313826 beneficiaries have been served through mobile dispensaries and health camps.



Focused sessions are taken up at JJ clusters and vocational training cum tutorial centers where awareness sessions on lifestyle diseases, sanitation, general cleanliness, and personal hygiene are conducted by doctors.



Drug De-Addiction Camps

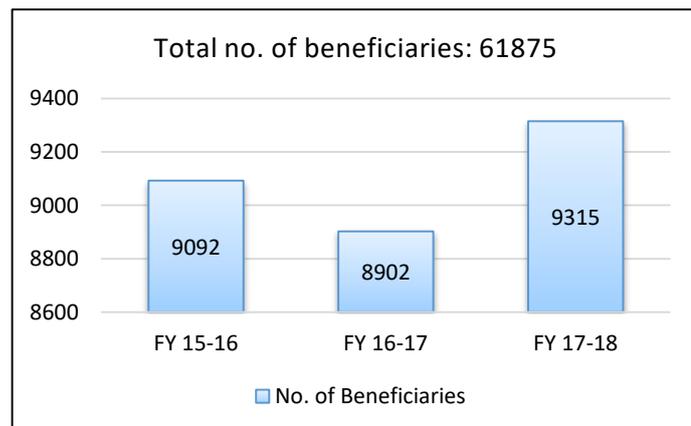
Residents of JJ clusters and resettlement colonies are migrant population come in search of employment from rural areas to the capital. The reality more often is not in synchronization with their dreams of earning a decent living and hence they fall prey to various addictions such as drugs and alcoholism. The entire earnings of a single family gets spent on meeting the



expenses of basic life needs like food, medicines, electricity and children’s education. The result of this gap of unrequited needs and desires creates an environment of scarcity and dissatisfaction within the communities, which in turn leads to social unrest.

In association with specialized NGO, Tata Power-DDL organizes drug de-addiction camps for residents of JJ cluster & resettlement colony. Camps are held in a centrally located area and are purposely scheduled

during the evening, as most residents return from their day’s work in the evening. The beneficiaries are counseled about the ill effects of addiction and given free homeopathy medicines. The camp is followed by a follow-up camp within a month. To assess the efficacy of the campaign, beneficiaries are personally interviewed along with their family members to verify their improvement vis-à-vis addictions. A total of 60 camps are organized per annum and till now 61875 beneficiaries have been covered through these camps. The success rate of drug de-addiction has been approximately 15% of the total attendees of the camp.



Potable Drinking Water Project (ATW Machine)

Tata Power-DDL in collaboration with Tata Projects designed and developed Skid Mounted RO Purification Unit in the capacity of 500 Liter per Hour (LPH). This plant helps remove high TDS, fluorides and other contaminations and provides safe drinking water to the community.

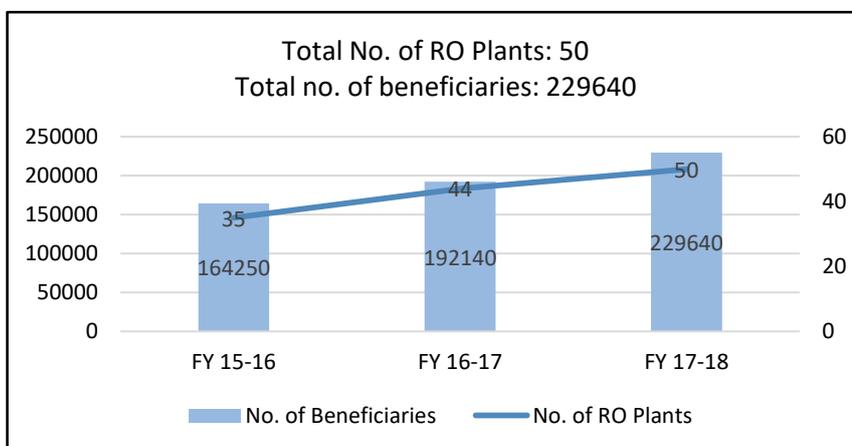
Tata Power-DDL, in association with Delhi Jal Board (DJB) is installing industrial type RO (reverse osmosis) plants with ATW (any time water) machines. Till date, 50 RO water plants have been installed: 35 government Institutions, 10 Jhuggi Jhopri clusters & resettlement colonies and 5 at DMRC Metro stations.



Each RO plant site within the JJ cluster is taken care by women of the Self Help Group (SHG) that are associated with Tata Power-DDL. The basic idea behind this project is to make it self-sustaining, however, Tata Power-DDL would continue to overlook the maintenance, control and up keep of the plant. The households that are settled within the JJ clusters and are desirous of availing the facilities of the RO plant

water have to register for the scheme. Upon registration, each household shall be allowed to draw 300 liters of RO water per month against the payment of Rs.30. Each of these households will be issued swipe cards to facilitate the drawing of drinking water. Every day, a maximum of 10 liters of water can be drawn by each household at the cost of Rs. 10 paise / per liter. An awareness program about safe drinking water and RO plants are also organized. The women from the SHG of each location visit the awareness session organized by visiting the residents of the JJ clusters.

More than 229600 individuals have availed this facility of potable water from 50 RO water plants. The benefit generated is of immense value to the communities, as it not only assures good health index but also provide access to clean, free and safe drinking water to residents of the surrounding JJ clusters.

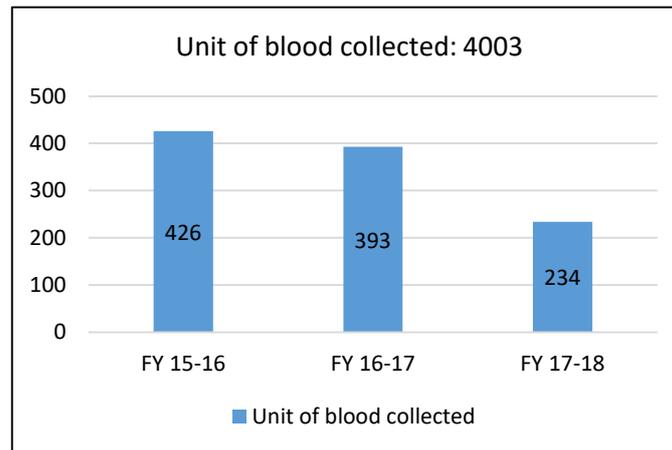


Blood Donation Camps

Tata Power-DDL in association with Red Cross Society organizes blood donation camps wherein employees, family members and consumers contribute towards saving lives in distress. Being a corporate donor, Tata Power-DDL employee can avail of facilities from Red Cross's blood bank through a doctor's prescription. This is done, despite the fact that he/she did not donate blood during camps. Tata Power- DDL has

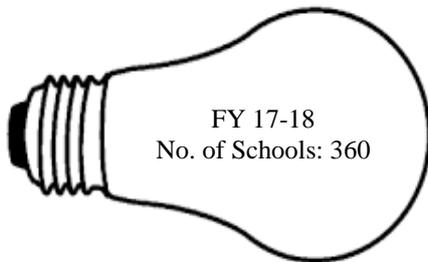


received many awards by the Indian Red Cross society for its contributions. To date, a total number of 4003 individuals have donated their blood to patients in need.

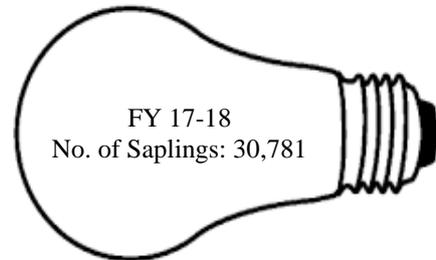




Club Enerji Sensitisation



Harit Ek Pahel



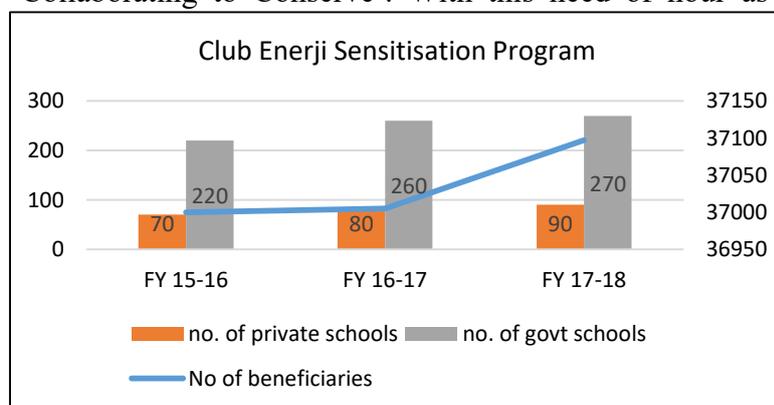
“We won’t have a society if we destroy the environment.”
~Margaret mead

Club Enerji

One often thinks what the future is going to look like with continuous exhaustion of natural resources on earth. In the times of ongoing power crisis and unavailability of even basic electricity supply to some of the inhabitants of our nation, the future looks anything but ‘BRIGHT’. In the present scenario the electricity demand is rising all over the world, more so in developing countries. To bridge the gap of demand and supply of power it is very much required to ensure a judicious practice for electricity consumption at domestic and commercial level. Considering the limited quantum of fossil fuels available ***‘Electricity Saved is Electricity Generated’*** becomes the mantra for sustaining the growth and development. The need of hour is conservation and judicious use of electricity. To make a difference to the rampant power crises and the general lack of concern and awareness, twelve years back a lamp was lit, to spread the light of awareness on Energy Conservation techniques.



This unique initiative of Tata Power-DDL, a first of its kind, is based on the maxim of ‘Collaborating to Conserve’. With this need of hour as its forte for bringing social and behavioral change, Tata Power-DDL Club Enerji, was formed in October 2004. The young turks of our nation, students from classes VI-XII were made the change agents for this much needed social change. Since the inception of Tata Power-DDL Club Enerji, more than 2.87 lakh students and 13.1 lakh people



have been sensitized to the issues of Climate Change through this initiative and have saved nearly 17.46 lakh units of electricity. The picture of mass sensitization is clearly visible from the outreach of Club Enerji among the common masses in our distribution area. Every year, selection of schools is done basis their willingness and commitment to support Tata Power-DDL’s drive.

The list of member schools is shared with the Directorate of Education, Govt. of Delhi, and their due permission is sought before the launch of the Club Enerji events for the year. So far, ten phases have been completed: FY 17-18, being Club Enerji Phase X. In each phase, 50 new

The list of member schools is shared with the Directorate of Education, Govt. of Delhi, and their due permission is sought before the launch of the Club Enerji events for the year. So far, ten phases have been completed: FY 17-18, being Club Enerji Phase X. In each phase, 50 new

schools are added on board. Currently, 360 schools (270 Govt. Schools and 90 Public Schools) are registered as members of Tata Power-DDL, Club Enerji.

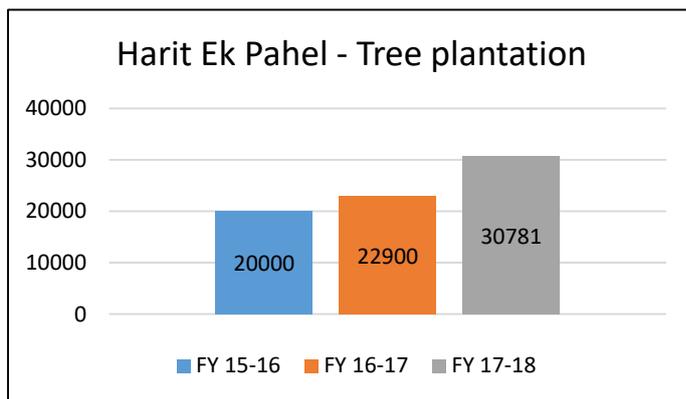


Harit Ek Pahal

In an endeavor to make Delhi Green, we at Tata Power-DDL, have ourselves initiated mega plantation drives under the aegis of “Harit Ek Pahal” for years now. Going with the quote of Warren Buffet “Someone’s sitting in the shade today because someone planted a tree long time ago” and thus continuing the trend of previous years, in this plantation season too-Team Tata Power-DDL , has planted more than 30,781 saplings, in the year 2017-18. These saplings were planted at various schools, RWA’s, Parks, Police Stations, CRPF and various office locations of Tata Power-DDL. The saplings planted were entirely free of cost



from the Forest and Delhi parks and the Garden society Nurseries of Delhi Government. Delhi Government has nominated Tata Power-DDL as a Green Agency.



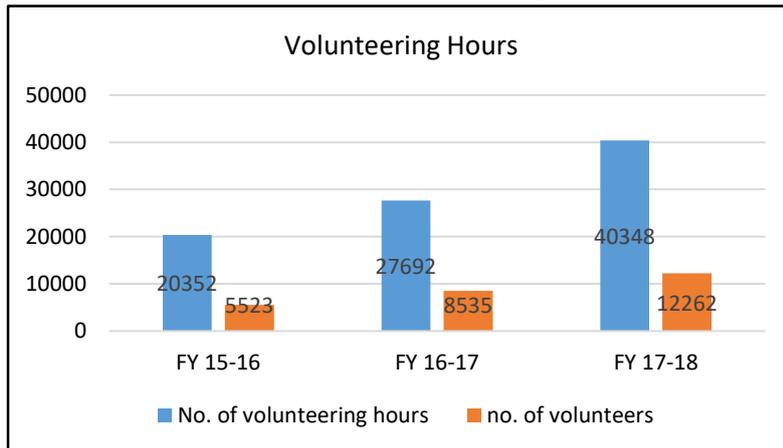
During Club Enerji Sensitisation session also, school children are taught the importance of trees & plants and motivated them to take part in plantation drives as well, especially in their respective schools.



Volunteering Program

At Tata Power-DDL, we believe in the philosophy of giving back to society, multifold. We encourage our employees & business associates to volunteer their services for a holistic betterment of society. It further gives us an opportunity to explore areas for expansion of our existing projects.

Tata Volunteering Week is one such platform, held bi-annually, across Tata Group. Herein, volunteering is not just for the employees, but their families are also welcome to serve the communities. Volunteers have a whole gamut of activities to choose from -



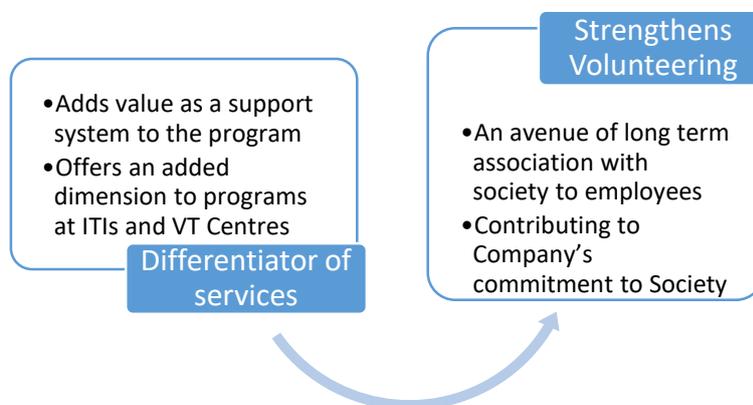
blood donation camps, cleanliness drive, Energy Conservation initiatives, Sports Meets, Women's Day celebration, Walkathon, awareness rallies, plantation drives, scholarship distribution to SC/ST students etc.

During FY 17-18, more than 40000 volunteering hours were contributed by Tata Power-

DDL employees & business associates. Time and again, Tata Power-DDL has received awards for highest number of volunteering hours, highest participation rate under Tata Volunteering Week.

Mentor-Mentee Program

The Mentor-Mentee program was initiated for beneficiaries of ITI and VT Centers through volunteering of Tata Power-DDL employees. Herein, focus was on offering assistance on social and communication skills, helping beneficiaries look beyond the current situation and identify what the future can look like. Volunteering helps benefit society as a whole, consequently, employees gain self-satisfaction from seeing young people develop.



Value proposition of Volunteering

Leveraging Technology in Social Initiatives

The digital road-map include plans to connect social initiatives like VT Centers / Mobiles Dispensaries / Women Literacy Centers in a way to ensure reach-out to beneficiaries through various channels available on digital platform developed by Tata Power-DDL.



The digital platform includes integration through:

- **Sanjeevani**
 - Automatic capture of patient information by scanning of barcode available on consumer's bill.
 - Ease of use to stakeholders - Doctor and pharmacist - reducing their time spent in recording basic information of beneficiary, issuing OPD Slip - available through system.
 - Availability of latest data from all mobile dispensary to support decision-making related to routing of dispensaries, medicine inventory management.

- **Unnati**
 - Creation of users and assigning Roles & Responsibilities and to master data management.
 - Attendance Recording: Instructors to mark the absence/presence for each course/batch for the beneficiaries.
 - Track Employment: VT Center Manager/Instructors shall upload employment details of beneficiaries for a minimum period of two years.
 - Site Visit Module: This will enable Tata Power-DDL representative to ensure that the VT Center is operating efficiently and effectively.
 - Feedback: This enables all stakeholders to enter their feedback/suggestions in the system.

- **Sangrah**
 - Portal dedicated for management of beneficiary data.
 - Timely availability of information shall enhance quality of decision-making.
 - Repository of Social Initiatives tracking data.

- **Sewa**
 - Portal dedicated for management of employee volunteering.
 - The existing system underwent technical upgrade and addition of user- friendly features like single data entry screen, verification of employees & BA employees.

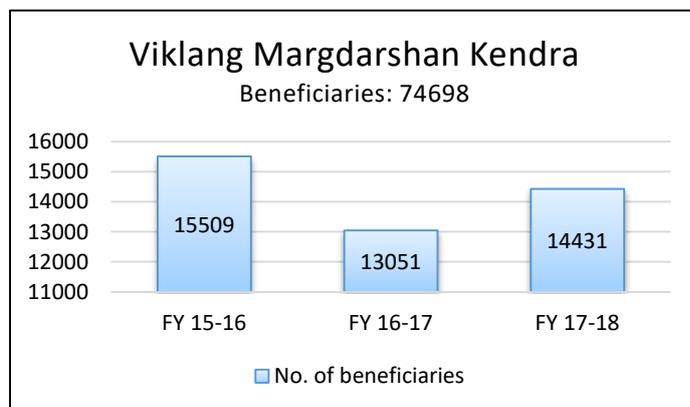
Viklang Margdarshan Kendra

An estimated 10% of the world’s population experiences some form of disability or impairment (WHO Action Plan 2006-2011). Most differently abled individuals are considered as dependents for their entire life. The scenario gets poorer when the individual is from an economically disadvantaged section of society, as they cannot afford various medical aids and equipment.

Tata Power-DDL, in association with Viklang Sahara Samiti, runs Viklang Margdarshan Kendra, wherein information and services for the differently abled is provided and public advocacy & litigation for them is carried out, especially for those from the needy sections of the society. The center provides counseling services and assistance to these people in obtaining a disability certificate from concerned hospitals, getting an identity card for the differently

abled, rail pass, bus pass, scholarships for differently abled students, and their inclusion in the disable pension scheme of MLAs & counselors, financing differently abled individuals for starting their own entrepreneurship ventures at a micro level.

In FY 2017-18, we were able to reach out to 14431 individuals and 74698 have been benefitted so far.



“There is no greater disability in society, than the inability to see a person as more.”

~Robert M. Hensel

Stakeholder Engagement

Sangam – NGO Meet

Civil-Society Organizations play a vital role in manifestation of interest of communities. At Tata Power-DDL we acknowledge and appreciate their contribution through NGO Meet organized annually. This year, ‘SANGAM – NGO Meet -2018’ was organized in the month of February, with theme - “Empowering Women – Marching towards a brighter tomorrow”. The occasion marked facilitation of shining cases of various initiatives of Saathi. Shri Praveer Sinha, CEO & MD, Tata Power-DDL presented mementos to all NGO partners acknowledging their contribution to the programs in making CSR at Tata Power-DDL a resounding success.



Certifications & Affiliations – Endeavoring for Excellence

Signatory to Global Compact Network

Tata Power-DDL is signatory to United Nation Global Compact Network, an elite group of organizations, which commits & abide to align their operations with the ten universally accepted principles pertaining to Human Rights, Labor, Environment & Anti-Corruption. These principles move in concurrence with the Universal Declaration of Human Rights, ILO, UNDP & United Nations Environment Program. Being the signatory of UNGC, Tata Power-DDL sends a Communication On Progress annually to Global Compact Network showing its commitment towards the 10 principles. The report is submitted in mid-May every year to the Society.



SA 8000:2014 Certified

SA8000 is based on international workplace norms, including 12 International Labour Organization (ILO) conventions and the United Nations’ Universal Declaration of Human Rights, the Convention on the Rights of the Child and the Convention to Eliminate All Forms of Discrimination against Women. Tata Power-DDL is the first power distribution company in the world to get SA-8000 Certification.





Tata Power-DDL's CSR in Media



TRAOMOMG CENTRE (TPDDL)

It opens 19th vocational training centre at Rohini to contribute to Skill India Program. It's inaugurated by Praveer Sinha, CEO & MD and Monica Singhania, Ashima Foundation.

TPDDL installs RO plants for JJ Clusters' residents

Tata Power-DDL has been striving for the upliftment and improving the quality of life of underprivileged sections of the society. Taking a step in this direction, TPDDL has installed two RO plants to provide clean and safe drinking water to the residents of Rajpur Gaon and Kabeer Nagar J. J. clusters. The plants were inaugurated by Akhilesh Pati Tripathi, MLA, Govt of Delhi and Praveer Sinha, CEO and MD, TPDDL in the presence of senior officials, beneficiaries of Women Literacy Centers, members of the Self Help Groups



INAUGURATION (TPDDL)

Akhilesh Pati Tripathi, Hon'ble MLA, Government of Delhi and Praveer Sinha, CEO & MD, Tata Power-DDL inaugurating the RO plants at Rajpur Gaon and Kabeer Nagar JJ clusters.

Kites with safety message

New Delhi: In an initiative to spread awareness among students and kids in JJ clusters about safety precautions while flying kites, discom Tata Power Delhi Distribution has launched a mass sensitisation drive across its distribution area in north and north-west Delhi.

It is distributing 10,000 specially designed kites among children which carry safety guidelines and awareness

टीपीडीडीएनएल ने छात्रों को छात्रवृत्ति दी

नई दिल्ली। 48 स्कूलों में उच्च शिक्षा प्राप्त कर रहे 1150 छात्रों ने टीपीडीडीएल से छात्रवृत्ति उपलब्ध कराई है। इसके माध्यम से वे शिक्षण सामग्री जुटा सकेंगे। यह मदद अनुसूचित जाति एवं अनुसूचित जनजाति समुदाय से संबंधित छात्रों को जारी की गई है।

संगम मीट में महिलाओं को सम्मानित किया

नई दिल्ली। टाटा पावर कंपनी के माध्यम से शनिवार को संगम मीट का आयोजन किया गया। इसमें कंपनी के विभिन्न केंद्र पर वोकेशनल ट्रेनिंग प्राप्त करने वाली महिलाओं को सम्मानित किया गया। सीईओ प्रवीर सिन्हा ने कहा कि कंपनी महिला सशक्तिकरण के लिए प्रयास कर रही है। कार्यक्रम में 75 महिलाओं को सम्मान मिला।



to support women empowerment, Tata Power Delhi Distribution (Tata Power-DDL) on Monday organised its Annual Awards and Recognition and Cultural Event for ABHA Members wherein more than 200 members from over 220 JJ clusters of company's Social Innovation initiatives participated. The event recognised the outstanding efforts and achievements made by ABHA Members. Praveer Sinha, CEO&MD, Tata Power-DDL with the ABHA members during the event.

जीटीबी नगर मेट्रो स्टेशन पर लगाया वाटर एटीएम

नई दिल्ली (ब्यूरो)। टाटा पावर ने दिल्ली वालों को स्वच्छ पानी उपलब्ध कराने के लिए जीटीबी नगर मेट्रो स्टेशन पर वाटर एनी टाइम मशीन (एटीएम) आरओ प्लांट लगाया है। यात्रियों को एक रुपये में 500 मिलीलीटर पानी उपलब्ध कराया जाएगा। ये वाटर आरओ प्लांट 500 लीटर प्रति घंटे की क्षमता के हिसाब से पेयजल को साफ करता है। प्लांट के उद्घाटन पर टाटा पावर के मुख्य कार्यकारी अधिकारी प्रवीर सिन्हा

पोर्टेबल वाटर की सुविधा



टाटा समूह के सिद्धांतों के मुताबिक टाटा पावर-डीडीएल ने टिकरी खुर्द, नरेला के निवासियों को स्वच्छ एवं सुरक्षित पेयजल मुहैया कराने के लिए दो एनी टाइम वाटर आरओ

Tata Power - DDL
May 20, 2017 · 🌐

TATA Power – DDL sets up Any Time Water RO Plant at G.T.B Nagar Metro Station to quench the thirst of commuters. The RO Plant is inaugurated by Mr. Praveer Sinha, CEO&MD, TATA Power – DDL.

The daily operations of the Water RO Plant, which has a capacity to purify and dispense 500 LPH (Litre per Hour) of clean drinking water, would be managed by women from Tata Power – DDL's 'Self Help Group' (SHG).



Tata Power - DDL
August 11, 2017 · 🌐

TATA Power Delhi Distribution Gifts 10,000 Kites with Safety Messages to Children in JJ Clusters and Schools to celebrate Safe Independence Day



Tata Power - DDL
October 6, 2017 · 🌐

TATA POWER-Delhi Distribution's employees today organised a Walkathon to promote Eco-friendly & Green Diwali. Hundreds of employees raised slogans holding placards with Say No To Crackers, No to Artificial Rangoli Colours and No To Artificial Lighting written on them. Encouraged people to Go for Flower Petals Rangolis, Laser Community Shows, Lighting using Earthen (Oil) Diyas & Candles.

Organised under #nowitsyourturn TATA Volunteering Week (TVW-8) Tata Engage



Tata Power - DDL
@tatapower_ddl

TATA Power-DDL organizes 'SANGAM' – NGO Meet 2018, to show its support for women empowerment. In the event more than 1700 women of company's Social Innovation Initiatives and representatives of over 20 Partnering NGOs participated.



Tata Power - DDL
@tatapower_ddl

TPDDL Walkathon for Cracker Free Diwali; urges people's support #nowitsyourturn under TVW-8 #tataengage



2:41 PM · 6 Oct 2017

3 Retweets 7 Likes



Message from Mr. Amod K. Kanth

13th April, 2018

The CEO

Tata Power Delhi Distribution Limited

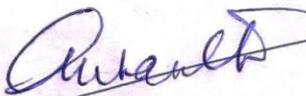
Cencare Building, C-2 Block, Lawrence Road, Delhi-110035

Dear Sir,

I have great pleasure in congratulating you in person and Tata Power-DDL team for their successful completion of the fiscal year 2017-18. I wish them great year ahead and assure them full support and co-operation from Prayas JAC Society.

I would also like to convey my appreciation for the wonderful contribution of TPDDL in promoting it's objectives for the common masses. TPDDL has brought qualitative improvement in the living standard of needy, downtrodden and disadvantaged communities in Delhi and outside and has empowered the societies in real terms.

I take this opportunity in wishing the very best and hope the partnership with Prayas JAC Society will unfold many unachievable tasks into reality and achieve big targets in forthcoming years.



AMOD K KANTH IPS (Retd.)
GENERAL SECRETARY
Prayas JAC Society
59, Tughlakabad Institutional Area
New Delhi-110062 (INDIA)

School Code No. 1309030



Phone No. 011-27495281

GOVT. SARVODAYA KANYA VIDYALAYA
BL-BLOCK, SHALIMAR BAGH, DELHI-110088

Ref No. SKV/BL-SMB/TPDDL/05

Dated: 16/04/2018

To

General Manager (SIG)
Tata Power Delhi Distribution Limited
Cencare Building, C2 Block,
Keshavpuram
Delhi – 110035



Dear Sir,

On behalf of Sarvodaya Kanya Vidyalaya, BL-Block, Shalimar Bagh, I extend my sincere gratitude to Tata Power Delhi Distribution Limited Management for selecting our school and executing various initiatives for the benefit of thousands of students studying in our school.

Tata Power-DDL's educational support to the needy SC/ST students studying in Class-X, XI & XII by providing reference books, stationery and conducting career counseling sessions really impacts outstanding improvement in their Board exam results and transformation of their life. I express my gratitude to Tata Power-DDL for having transformed their life and achievements on educational front.

The program of Skill Development Training to Girl students by Tata Power-DDL through Roshni has really helped our students on many different aspects required by them in their day-to-day walks of life. The students were guided about goal orientation, time management, stress management, positive thinking, English speaking, Hygiene and overall health improvement.

We are also indebted to Tata Power-DDL for providing potable water by installing Industrial RO Plant in our School, which directly benefits not only our students but the entire staff as we were facing acute shortage of safe drinking water due to high TDS level which causes various waterborne diseases among students. Now we are observing an increase in the strength of students in each and every class.

Yours faithfully,


(Mrs. Manju Rani Gupta)
Principal
MANJU RANI GUPTA
Principal
G.S.K.V BL-Block,
Shalimar Bagh, Delhi

GOVERNMENT OF NCT OF DELHI
GURU NANAK DEV INSTITUTE OF TECHNOLOGY
DEPARTMENT OF TRAINING AND TECHNICAL EDUCATION
Sector-15, Rohini, Delhi - 110085
Phone: 011- E-Mail:

Date: 10 April 2018

To

General Manager (SIG)
Tata Power Delhi Distribution Limited
Cencare Building
C2 Block, Keshavpuram
Delhi – 110035



Dear Sir,

On behalf of Guru Nanak Dev Institute of Technology, I extend my sincere gratitude to Tata Power Delhi Distribution Limited Management for providing educational support to our students since 2008.

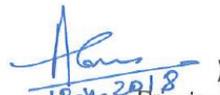
Tata Power-DDL's scholarship support in terms of financial assistance to meet their annual tuition fee really helps the needy students coming from the deprived community and the Industrial training provided by Tata Power-DDL to the students of Electrical trade really help them in better understanding of HT/LT system, transformers, maintenance, breakdowns, working of zones, other electrical equipment etc. as a part of their academic curriculum.

I express my gratitude to Tata Power-DDL for having transformed their life and achievements on educational front.

We are also indebted to Tata Power-DDL for providing potable water by installing Industrial RO Plant in our Institute, which directly benefits not only our students but the entire staff as we were facing acute shortage of safe drinking water due to high TDS level which causes various waterborne diseases among students.

Thanking you,

Yours faithfully,

()
18-4-2018

Principal
Guru Nanak Dev Institute of Technology

Principal/M. O. O.
Guru Nanak Dev Institute of Technology
Govt. of N.C.T. of Delhi
Sector-15, Rohini, Delhi-110085

Tata Power-DDL is a well-designed Organization which values norms practices. The Company is also concerned for the socially and economically needy section of the society. The CSR Activities of Tata Power-DDL have positive impact on the happiness of our target beneficiaries. I am extremely happy and feel proud to be part Tata Power-DDL.



Sampa Banerjee
Secretary, SAVE



मुझे यह जानकर अतीव प्रसन्नता है कि टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड 2018 को अपना पर एक स्मारिका का प्रकाशन करने जा रही है।



यह अधिक प्रसन्नता का विषय है कि टाटा पावर दिल्ली डिस्ट्रीब्यूशन सभी वर्गों के लिए काम करता है। सोशल इनोवेशन के माध्यम से कौशल विकास प्रशिक्षण व दिव्यांगजनों के लिए दिव्यांग मार्गदर्शन का संचालन मंगोलपुरी में कर रहा है। जिसमें कम्प्यूटर, सिलाई व कटाई, सौन्दर्य कला एवं दिव्यांगों के लिए सहायक उपकरण जैसे प्रमुख है। टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड भारत विद्या अध्ययन एवं अनुसंधान केन्द्र द्वारा भारतीय ज्ञान परम्परा एवं सामाजिक के क्षेत्र में किये जा रहे कार्य सराहनीय है।

टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड के शैक्षिक पंचांग में विशिष्ट स्थान है जो विद्यार्थियों के भावी जीवन को प्रोत्साहित कर उनको आगे बढ़ाने में महत्वपूर्ण भूमिका निभाता है। मेरी शुभेच्छा है कि टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड के उपाधि प्राप्त सभी छात्र और छात्राएं अपनी योग्यता से राष्ट्रीय एवं अन्तर्राष्ट्रीय स्तर पर टाटा पावर दिल्ली डिस्ट्रीब्यूशन लिमिटेड का गौरव बढ़ाएं।

मेरी हार्दिक शुभकामनाएं।

(कपिल कुमार अग्रवाल)

अवैतनिक महासचिव

ARADHYA is associated with TATA Power-DDL for various initiatives like Suraksha Jagruti Abhiyan (Awareness program) and functioning of Vocational Training cum Tutorial Classes & Women Literacy Centres. Since 2007, TATA Power-DDL Has been providing immense opportunities to ARADHYA to enable youth to earn livelihood. We hope further support & guidance from TATA Power-DDL for Welfare of the youths.



Mr. Umesh Rai

Secretary - ARADHYA

Tata Power-DDL, Club Enerji programme held at RPVV Shalimar Bagh was a very enlightening experience for the students. Two workshops were conducted to sensitise the students regarding conservation of energy resources, emphasizing on electricity conservation.

On school's part, URJA monitors & floor monitors were appointed to ensure that all the switches should be put off when not in use. This reduced the consumption of electricity in the campus thereby decreasing the units consumed. In addition to this poster and slogan making competitions were here held in the school. The response from our students was overwhelming.



Sarita Batra
Principal
RPVV BT Block
Shalimar Bagh

Shining Stories



“I earn around Rs 6000/- a month, which is a boon to my family in this hour of need. The Boutique is located near my house, saving my time and money. The various workshops and activities conducted regularly at the Center have been a vital motivational factor in my growth. I intend to complete my studies through Open University in order to do better in future”.

~Gulafsha, Women Empowerment

Before joining the course, Brijesh was a reserved person suffering from anxiety and mild depression. While learning at Timarpur VT Center, he overcome his psychological issues and eventually his performance earned him the job of a computer skills trainer. Currently, he is earning more than 1.25 lakhs annually and is very popular among the students for his teaching skills and is dedicated to the future of his students. He has guided more than 200 students, helping them enhance their skills in computers and ensured more than 80% placement single-handedly.



~Brijesh, VT Centre Beneficiary



“My family income was not enough to manage even two square meal a day. Door-to-door information dissemination program carried out by Tata Power-DDL helped me receive information of VT Centre at Chandra Shekhar Azad Colony. I have completed 4 months Hospitality course from VT Centre. Currently, I am working as a Hospitality teacher at Prayas NGO and earn more than 2 lakhs annually. Earning money has instilled a lot of confidence and I would like to thank Tata Power-DDL for making me what I am today.”

~Ankit, Skill Development

Sunil is a native of Kadirpur village. He is the beneficiary of Vocational Training Centre of Tata Power-DDL in collaboration of ANK at Badli. Vocational Training Centre is providing training in fields of electrician and solar technician. He enrolled himself in the course and learnt domestic wiring, motor repairing installing solar panel etc. With the aid of this course he landed up with a good job opportunity in an electronics shop namely Savita Electronics where he earns up to Rs 15,000/- per month. He is now extremely happy as he is now fulfilling his responsibility of his family.

~Sunil, Skill Development



My name is Manisha. I have done 6 months training in Cutting & tailoring from Self Help Group at Badli. I am working as a trained master in cutting tailoring and embroidery work. I am earning Rs. 8500 on a monthly basis. In addition to this, I am pursuing graduation from Delhi University. I am fulfilling family's economic and social needs. At last, I would like to thank Tata Power- Matrix Society Self Help Group.

~Manisha, Entrepreneur

My name is Roshni. My husband is in private job and earn on daily basis which is not sufficient for my family. We were facing difficulties every month for our family daily needs. I joined tata poer skill training program in the year 2017. I learned cutting and stitching work at the centre. This training was very useful for me. Before I was not able any type of stitching and not any skill. I thought stitching work can provide me a good plateform for earning, so I enrolled this training myself. I registred my self and after six and seven months in this training I have become a trained woman in stitching cloths women suits, children cloths etc. I have started stitching work at my home and I am getting lot of work from naighbours. My earning started I am very happy now. I will continue my work and expend the work to learn other girls. At present my earning is 7500/- per month. I am very grateful and thankful to Tata Power and Matrix to support me and help me in this training, I have much confident now and handle my problems at my own.

~Roshni, Entrepreneur



Awards and Recognitions

Tata Power-DDL has won Jury Award in the TAAP External Assessment – 2017.



Tata Engage: Award for Highest Participation Rate in TVW 7 and SPOC Hero Award for TVW8.

FICCI – In recognition of the commendable work done by Tata Power DDL, as a socially responsible company.





Team Corporate Social Responsibility at Tata Power-DDL

For any query / suggestion about CSR initiatives, may kindly contact-

Mr. KK Suman (Head – SIG) at kk.suman@tatapower-ddl.com

Tel: 011-66039073

Or

Mr. Pankaj Kr. Singh (HoG – SIG) at pankaj.singh@tatapower-ddl.com

Tel: 011-66756916